



Nebraska Library Commission Hears How Librarians Are Making a Difference @ your library™

Making a Difference @ your library™ was a listening and learning campaign begun by the Nebraska Library Commission in the spring of 2001 and completed in 2002. Library Commission representatives visited public libraries across Nebraska to meet with library staff members and supporters. These visits were designed to meet two primary objectives.

One objective was to determine what impact the support provided by the Library Commission made on local library services. Of particular interest was the federal Library Services and Technology Act (LSTA) funding provided through the United States Institute of Museum and Library Services (IMLS), administered in Nebraska by the Nebraska Library Commission. The library visits conducted through the **Making a Difference @ your library™** campaign provided in-depth information demonstrating how LSTA funds benefit Nebraska libraries and

communities. This information was used to inform the "Library Services and Technology Act Five-Year Plan Evaluation," see the Library Commission home page <www.nlc.state.ne.us>, search on Five-Year Plan Evaluation.

Another objective of the **Making a Difference @ your library™** campaign was to collect consistent, specific information from all Nebraska public libraries about their successes, challenges, and dreams for providing library and information services in the future. This feedback enables the Library Commission to provide more responsive services and programs in the future through distribution of federal and state funding and through other support services. This feedback was used in the development of the "**Making a Difference @ your library™**," Nebraska Library Services and Technology Act Plan for Library & Information Services 2003-2007," see the Library Commission home page <www.nlc.state.ne.us>, search on Nebraska LSTA Plan.

The success of the **Making a Difference @ your library™** campaign as a model of communication and collaboration will be



Atkinson Public Library Director Judy Hagan distributes shopping baskets to assist library browsers.

used by the Library Commission to guide and inspire the development of new projects and ventures during the next five years. Commission staff members are currently developing strategic action plans to direct support activities according to the input received through the **Making a Difference @ your library™** process.

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From the Director... Thank You for Making a Difference @ your library™

The Library Commission's **Making a Difference @ your library™** project is featured in the Commission's FY 2002 Year in Review. Nearly half of the Library Commission's staff members were involved in visits made in 270 public libraries. The project was a great learning experience for Commission staff. Meeting with library personnel, trustees, community leaders, and residents is the best way to develop a better understanding of each community's make-up, priorities, successes, and challenges. We enjoyed wonderful hospitality from our library colleagues and renewed appreciation for the services provided by Nebraska's public libraries. Without question, Nebraska libraries do make a positive and significant difference.

Even more, it is the Nebraska library workforce, trustees, and friends that make a difference. What separates Nebraska communities that are thriving from those that are struggling is community leadership. In 1987, The Heartland Center for Leadership Development published *Clues to Rural Community Survival*. In this book, Vicki Luther and Milan Wall, co-directors of the Heartland Center, described the critical factors (clues) for community survival. These factors are applicable to Nebraska libraries. Good libraries are one result of people taking pride in their community and contributing time and effort to making their community better.

Libraries thrive where people support the library as a significant community asset, and where library board members act in community leadership roles. Nebraska communities that survive and thrive have library staff with skills, knowledge, and enthusiasm. The **Making a Difference @ your library™** challenge is to provide the education, information, and funding support needed to recruit and retain a library workforce that continues to make a difference now and in the years to come.

Thank you to the "difference-makers" in Nebraska communities who help make the quality of life better through Nebraska libraries.

Rod Wagner ▲

Funding/Grants FY 2002 July 2, 2001 through June 30, 2002 Grants Funded FY 2002

Center for the Book	\$7,500.00
Children's Grants for Excellence	41,480.00
CHIRS (Consumer Health Information Resource Service)	885.50
Interlibrary Loan (Lender Compensation)	130,931.50
ICON (Health HQ) Web site	5,000.00
Library Systems	658,984.07
LSTA Grants	296,630.00
Motion Picture Licensing for Public Libraries	16,810.00
State Aid to Public Libraries	364,071.00
Technology Grants	78,206.37

Libraries for the 21st Century Grants

Bibliostat™ (software and training)	\$16,000.00
OCLC CatExpress Libraries	6,478.00
Online Databases	348,181.86
Sponsorship of Statewide Conferences	3,500.00
Training and Continuing Education Grants	43,608.00
Master of Library Science Scholarships	5,000.00

Total Grants \$2,023,266.30

Funding FY 2002

State Funds	\$3,637,560.86
Federal Funds	1,054,486.01
Cash Funds	78,584.52

Total Funding \$4,770,631.39 ▲

NCompass

Year in Review FY 2002 • Vol. 9 No. 3

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Nebraska Library Commissioners: **Karen Warner**, Norfolk, term expires 2003; **Robert King**, Holdrege, term expires 2003; **Wally Seiler**, Chair, Alliance, term expires 2004; **Richard Jussel**, Kearney, term expires 2004; **Velma Sims-Shipley**, Fremont, term expires 2004; **Kristen Rogge**, Johnson, term expires 2002. Commission meetings are held the second Friday of every other month, or as scheduled by public action of the board.

This publication was supported in part by the Institute of Museum and Library Services under the provision of the Library Services and Technology Act.

Children's Librarians Connect across the Miles

During the two years the Children's Services Videoconferences have been held, the number of participating librarians has increased from twenty-five to eighty. In addition, librarians from remote areas such as Bassett, O'Neill, and Crawford—who often find it most difficult to travel and attend continuing education programs—have attended nearly all of the sessions. Rossella Tesch, children's librarian at Chadron Public Library says, "The Children's Services Videoconferences are my main source of information on what others are doing and my main source of feedback on my activities. Here in the Panhandle, the videoconferences are very important."

As local library budgets tighten and priorities change, children's librarians report that it is increasingly difficult to attend continuing education events. A recent needs survey rated opportunities for continuing education and ongoing communication as a major need. The Nebraska Library Commission Youth Advisory Board recommended that opportunities to share ideas and to get to know colleagues from all parts of Nebraska be developed. Programming via the state's interactive videoconferencing system meets the need for reasonably priced continuing education that doesn't require excessive travel. Topics explored during the quarterly discussions

included Children's Book Week, Read Across America, National Library Week, Story Program Ideas, Golden Sower Awards, Great Internet Sites, and Information Literacy. Topics planned for 2002-2003 are Delivering Services to Spanish-speaking Youth, Serving Home-Schooled Youth, Planning Toddler Programs, and School/Public Library Cooperation. Librarians are encouraged to participate at sites throughout Nebraska. There is no charge and participants receive continuing education credit. For more information contact Mary Jackson, Coordinator of Children's and Young Adult Services, 402-471-4006, 800-307-2665, e-mail: <mjackson@nlc.state.ne.us>. ▲

Nebraska Library Commission Centennial Celebration

The Nebraska Library Commission celebrated our 100th Anniversary in 2001. In honor of the Centennial, we launched a Centennial Web site, *Libraries for the Centuries*. The site includes historical photos, documents, and a timeline. The celebration began with a proclamation by Governor Mike Johanns congratulating and recognizing the Nebraska Library Commission for one hundred years of service to the State of Nebraska. Sen. DiAnna Schimek introduced a resolution in the

Nebraska Unicameral commemorating the Library Commission Centennial. A major component of the *Libraries for the Centuries* initiative was the Centennial Speaker Series, culminating with a daylong event at the Commission offices in Lincoln celebrating November 11, 1901, the date the first office opened in the basement of the Capitol building. An open house, a luncheon, and other activities were planned around this presentation that helped us get in touch with the roots of our past, the librarians who

led the way for the successes that we enjoy today.

For more information see the Library Commission home page at <www.nlc.state.ne.us>, click on the Centennial button. ▲



Library Commission Director Rod Wagner accepts a window commemorating the Centennial from Nebraska Library Association President Sally Payne.

Staff FY 2002

Arrival:

▲ Shannon Behrhorst, hired 6/12/01, Network Services Director

Departure:

▲ Diana Dreith, left 6/28/02

Employee of the Year FY 2002:

▲ Bonnie Henzel, State Documents Staff Assistant for the Publications Clearinghouse Service, was selected Nebraska Library Commission 2001 Employee of the Year.

Children's Services Grants Awarded for FY 2002

The Nebraska Library Commission awarded more than \$39,000 in grants for Excellence in Children's Library Services in Fall 2001. These grants for innovative projects for children in public libraries help achieve the goals of the Libraries of Promise Campaign. For more information see the Commission home page, <www.nlc.state.ne.us>, search on Grants for Excellence. Grant recipients were:

- ▲ Atkinson Public Library
- ▲ Blair Public Library
- ▲ Central City Public Library
- ▲ Columbus Public Library
- ▲ Grand Island Public Library
- ▲ Lyons Public Library
- ▲ Neligh Public Library
- ▲ Osceola Public Library
- ▲ Pierce Public Library
- ▲ Plattsmouth Public Library
- ▲ Ravenna Public Library
- ▲ Weeping Water Public Library
- ▲ Wymore Public Library ▲

Technology Grants for FY 2002

The Nebraska Library Commission awarded \$260,034 in Library Technology Grants in FY 2002 to Nebraska libraries to improve public access to electronic information. Grants are funded through federal Library Services and Technology Act (LSTA) funds, allocated by congress and made available through the Institute of Museum and Library Services (IMLS), as well as State of Nebraska funds for library technology allocated by the Nebraska Legislature. Grants were awarded by the Commission according to the long-range plan, *Libraries for the 21st Century*. For more information see the Commission home page at <www.nlc.state.ne.us>, search on LSTA Grant Recipients. LSTA grant recipients were:

Public Libraries:

- ▲ Alliance
- ▲ Atkinson
- ▲ Bassett, Rock County Public Library
- ▲ Battle Creek
- ▲ Blair
- ▲ Bloomfield
- ▲ Chadron
- ▲ Clarkson
- ▲ Columbus
- ▲ Crete
- ▲ David City, Hruska Memorial Library
- ▲ Elmwood
- ▲ Fairmont
- ▲ Grand Island
- ▲ Hastings
- ▲ Imperial
- ▲ Laurel Community Learning Center
- ▲ Kearney
- ▲ Lexington
- ▲ Meadow Grove
- ▲ Milford, Webermeier Memorial Library
- ▲ Niobrara
- ▲ North Bend
- ▲ O'Neill

- ▲ Ogallala, Goodall City Library
- ▲ Osceola
- ▲ Pierce
- ▲ Plattsmouth
- ▲ Polk
- ▲ Ponca
- ▲ Randolph
- ▲ Schuyler
- ▲ Seward
- ▲ Shelby
- ▲ Shelton
- ▲ South Sioux City
- ▲ Stanton
- ▲ Tekamah
- ▲ Verdigre
- ▲ Weeping Water
- ▲ Wilber, Dvoracek Memorial Library

Other Libraries:

- ▲ Regional Library System Partnership
- ▲ Beatrice State Developmental Center ▲

Nebraska Library Commission Participates in Museum-Library Partnership



Western Trails is a four-state museum-library collaborative funded through a National Leadership Grant awarded by the Institute of Museum and Library Services (IMLS) in October 2001.

The grant funds this partnership to digitize and provide World Wide Web access to photographs, text, and maps about historic and modern trails in Colorado, Nebraska, Wyoming, and Kansas. Records for the images will be stored in databases that can be searched from a common search engine. \$498,637 from IMLS is matched by \$682,134 from the state partners. State project coordinators received \$20,000 to develop and implement project plans, including:

- ▲ Offering training programs.
- ▲ Working with project participants to produce at least 2,500 images from each state.
- ▲ Meeting with other states to establish scanning and metadata standards and to work out database interoperability solutions.
- ▲ Creating and maintaining a Web site for the state project.
- ▲ Creating a centralized database of metadata records.
- ▲ Promoting the project.

Participants (including the Buffalo County Historical Society, Nebraska Library Commission, Nebraska State Historical Society,

Liz Bishoff, Colorado Digitization Project Director, (standing in background) conducts the Introduction to Digitization Workshop.

Omaha Public Library, Oregon Trail Museum Association, Stuhr Museum of the Prairie Pioneer, and University of Nebraska-Lincoln Libraries) will contribute images to the Nebraska project and share sub-grant funding. Nebraska is rich in trails of all types, including pioneer wagon trails, railroads, highways, and modern recreational trails. The images will reflect a broad interpretation of the trails theme.

An Introduction to Digitization workshop was held at the Library Commission in February. Fifty participants from Nebraska colleges, museums, historical societies, archives, and libraries learned the basics of planning a project, legal issues, metadata creation, scanning, and project management. For more information contact Beth Goble, Government Information Services Coordinator, 402-471-4017, 800-307-2665, e-mail: <bgoble@nlc.state.ne.us> or see the Nebraska Library Commission Web site, <www.nlc.state.ne.us>, search on Western Trails. ▲



A Collection of Maps, Photos & Publications

2002 National Library Legislative Day Held

Nebraska library representatives participated in the Twenty-eighth Annual National Library Legislative Day in Washington, D.C. in May.

Joining more than one thousand library supporters from across the country, the Nebraska group visited Nebraska Congressional delegation offices to provide information on library-related legislation and policies. The reauthorization of the Library Services and Technology Act, copyright and fair use, federal appropriations for library programs, and access to government information were among the issues noted.

Success stories were presented to illustrate the variety of services offered by Nebraska libraries.

Nebraska library representatives participating in Library Legislative Day are pictured above (seated l. to r.) Dee Yost, Public Services Librarian at Hastings College; Sara Schott, Southeast Library System Administrative Assistant; Kris Rogge, Nebraska Library Commission member; Brenda Ealey, Southeast Library System Administrator; Diana Johnson, Director of the Stromsburg Public Library and co-



chair of the Nebraska Library Association Legislative Committee; Kathy Johnson, University of Nebraska-Lincoln Libraries Reference Department and Vice-President of the Nebraska Center for the Book; (standing l. to r.) Rod Wagner, Director of the Nebraska Library Commission; Senator Chuck Hagel; and Kathy Tooker, Eastern Library System Administrator. ▲

Gates Foundation Provides Computers and Internet Access

Funding through the U.S. Library Program of the Bill & Melinda Gates Foundation was awarded in the spring of 2002 to 206 Nebraska public libraries for new computers, software, and Internet access. Installation of computers is expected to be completed by February 2003. Nebraska public libraries that serve communities with more than ten percent of the population at or below the poverty level, and that were not previously

eligible for a grant from the foundation, were encouraged to apply. Public libraries serving communities with less than ten percent of their population below the poverty level qualified for the option to purchase computers and receive (at no charge to the library) software, training, technical support, software documentation, and upgrades. The Library Commission provided funding to help support these libraries. Some libraries will receive Spanish language computers

as well as English language computers.

The project continues with plans for computers to be shipped in the fall and winter and extensive training to coincide with the arrival of the computers. Libraries were provided with media kits developed by the Library Commission to help spread the word that the community has expanded public access to the Internet. For more information including award amounts see <www.nlc.state.ne.us>, search on Gates. ▲

NEBASE Meeting Held in Alliance

NEBASE, Nebraska's regional network for OCLC services, sponsored the NEBASE 2002 Annual Meeting-West in April 2002 at the Alliance Public Library. Forty-eight participants made this meeting the most highly attended western

NEBASE meeting ever held. Updates were presented on OCLC Members Council; NEBASE Advisory Council; the Library Commission's Network Services; OCLC Products, Services, and Future Plans; and Gates



Foundation Grants. Workshops on FirstSearch and OCLC ILL Web Interface were presented. ▲

Training and Continuing Education Grants Awarded in December 2001

The Nebraska Library Commission awarded training and continuing education grants in December 2001 in the amount of \$41,731. These grants were awarded to projects providing training and education for Nebraska library personnel, helping to ensure that Nebraska libraries have skilled and knowledgeable information specialists to serve citizen information needs. Grant recipients were:

- ▲ Atkinson Public Library
- ▲ David City, Hruska Memorial Library
- ▲ Eastern Library System
- ▲ Grand Island Public Library
- ▲ Hastings Public Library
- ▲ Kearney Public Library & Information Center
- ▲ La Vista Public Library
- ▲ Meridian Library System
- ▲ Nebraska Library Association Public Library Section
- ▲ Niobrara Public Library
- ▲ Omaha Public Library
- ▲ Plattsmouth Public Library
- ▲ Regional Library Systems
- ▲ Schuyler Public Library
- ▲ South Sioux City Public Library
- ▲ Wayne State College, Conn Library
- ▲ York College, Levitt Library ▲

Nebraska Legislative Day Activities Held

The Nebraska Library Association (NLA) Legislative Day Luncheon was held in February in Lincoln. Using the theme, **Making a Difference @ your library™**, the daylong event focused on the number and variety of services that librarians provide for their customers. With a special emphasis on library services to youth, the luncheon featured a recognition ceremony for young people involved with their local libraries. A continuing education seminar featured Maxine Moul, Nebraska Community Foundation President. The seminar focused on library leadership and funding opportunities for libraries and their communities. ▲

Database Roadshow Underway



Participants at the Ainsworth Database Roadshow learn about the databases made available by the Library Commission. ▲

The fourth annual Database Roadshow began in the spring of 2002 and continues into fall. Participants learn about the databases that the Library Commission purchased for libraries across the state and receive training on four of the databases funded through the Library Commission: OCLC FirstSearch, Books in Print with Reviews, Wilson OmniFile and Biographies Plus, and Electric Library. The classes include discussion, database demonstrations, and hands-on practice. Participants receive 4.5 continuing education credits. Details are posted on the Commission Web site at <www.nlc.state.ne.us/netserv/roadshow.html>. ▲

NEBASE Training Assessment Survey

Seventy-six responses to the NEBASE Advisory Council Training Assessment Survey from libraries across Nebraska indicated that the most-requested training session was Understanding MARC. Other highly-requested training events included Cataloging Books Using OCLC, Cataloging Electronic Resources, Advanced ILL, and Authority Control. Survey responses showed:

- ▲ Members are willing to drive two hours for a workshop.
- ▲ Spring and summer are the best times to attend training sessions.
- ▲ Many are willing to attend more than one workshop each day.

Using the survey results as a guide, NEBASE staff members at the Library Commission are scheduling training throughout the state. Workshop dates and details are posted on the Library Commission home page, <www.nlc.state.ne.us>, Calendar and Announcements, and communicated via the NEBASE-L and Regional Library System electronic mailing lists. To subscribe to e-mail lists see the Library Commission Web site, <www.nlc.state.ne.us/lists>. ▲

Commission Provides Mediated Interlibrary Loan Service

Libraries that formerly used regional resource centers for Interlibrary Loan (ILL) transactions now receive mediated Interlibrary Loan service from the Nebraska Library Commission, free of charge for most transactions. ILL requests can now be submitted online via the Library Commission Web site, <www.nlc.state.ne.us/ref/ill>, or by contacting Library Commission Reference/Information Services, 402-471-4018, 800-307-2665, fax: 402-471-6244, e-mail: <ready@nlc.state.ne.us>. For information contact Lisa Kelly, 402-471-4015, 800-307-2665, e-mail: <lkelly@nlc.state.ne.us>. ▲

Happy Fiftieth Anniversary Talking Book and Braille Service

On January 1, 1952, the Nebraska Public Library Commission created a Division for the Blind to provide talking book service to visually impaired Nebraskans. The new division, now known as the Talking Book and Braille Service, was under the direction of Helen Dvoracek. Nebraska became the twenty-eighth talking book library in the National Library Service/Library of Congress nationwide network of cooperating libraries. Prior to this, Nebraskans with visual disabilities received service through the Denver Public Library.

Beginning in 1952 with a collection of 400 books, the new library circulated 454 books in February 1952. By July of that year the collection numbered 1,100 and was circulated to more than 300 Nebraskans. In those early years, a book might average twenty-two long-playing records per title. A complete recording of the Bible required twelve boxes of records.

Today, with a collection of 49,000 titles, mostly on audio cassette, the Nebraska Library Commission's Talking Book and

Braille Service provides books and magazines on cassette and in Braille to more than 4,600 Nebraskans with visual or physical impairment. We look back with gratitude to the hard work and vision of scores of staff members (including Helen Dvoracek, Dorothy Lessenhop, and former Executive Secretary of the Nebraska Public Library Commission Louise Nixon) for the crucial role they played in the development of this service. For more information see the Library Commission Web site, <www.nlc.state.ne.us>, search on Talking Books, or contact Dave Oertli, Talking Book and Braille Service Director, 402-471-4005, 800-307-2665, e-mail: <doertli@nlc.state.ne.us>.

Take a Talking Book @ your library™

The Nebraska Library Commission's Talking Book and Braille Service mounted a four-month public education campaign, **Take a Talking Book @ your library™**, reaching out to the state's seniors and their families and friends. The campaign focused on informing Nebraska citizens who cannot see regular print, hold a book, or turn a page, of the availability of recordings of books and magazines that can be played on easy-to-use equipment, delivered by mail, at no charge. The continued support of Nebraska librarians is critical to the success of this program. For more information or to volunteer, contact Annette Hall, Volunteer Services Coordinator, 402-471-4033, 800-742-7691, e-mail: <ahall@nlc.state.ne.us>.

Public Libraries Report Statistics Online

On November 30, 2001, the Nebraska Public Library Statistical Report was available online for all public libraries in the state at <collect.informata.com>. The first training session was held on that

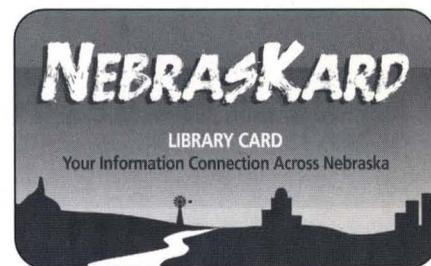
date in the Southeast Library System. Fifteen libraries were represented at that session, and several completed the entire data entry process that morning. Additional training sessions were held across the state. One hundred forty-two libraries submitted their Public Library Statistical Report data online using Bibliostat™ Collect.

The overall response to online data submission has been very positive. Participants provided excellent suggestions for enhancements to the online survey. This year, public libraries are required to use Bibliostat™ Collect to report statistical data in order to be eligible to receive state aid. For more information contact Kit Keller, Library Data Services Coordinator, 402-471-3216, 800-307-2665, e-mail: <kkeller@nlc.state.ne.us>.

NebrasKard Reciprocal Borrowing Instituted

In July 2001, the Library Commission distributed information packets about the NebrasKard reciprocal borrowing arrangement to Nebraska libraries. Participating libraries can now permit registered borrowers in good standing to borrow materials from other participating libraries across the state. Nebraska libraries have a long history of sharing resources for mutual benefit and to meet the needs and interests of their users. The NebrasKard program is an extension of those cooperative efforts.

For more information about the NebrasKard program, including the policies and procedures, frequently asked questions, and a list of participating libraries, see the Commission home page, <www.nlc.state.ne.us>, search on NebrasKard.





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Nebraska Library Commission Highlights July 1, 2001 through June 30, 2002

- ▲ 2,618 librarians attended 146 Continuing Education Sessions sponsored by the Library Commission, including 180 participants in Basic Skills Sessions.
- ▲ 168 public libraries were accredited.
- ▲ 167 libraries received state aid.
- ▲ The Talking Book and Braille Service circulated 171,632 talking books, magazines, and Braille materials to 3,734 customers.
- ▲ The Talking Book and Braille Service recorded 146 issues of magazines and 22 books.
- ▲ The Talking Book and Braille Service duplicated 41,959 audiocassettes.
- ▲ The Nebraska State Database was increased to more than 7 million holdings.
- ▲ NEBASE members cataloged 135,484 total items.
- ▲ NEBASE members originally cataloged 746 items.
- ▲ The Library Commission circulated 4,226 items.
- ▲ The Library Commission borrowed 8,317 items from other libraries.
- ▲ The Library Commission loaned 280 items to other libraries.
- ▲ The Library Commission served 7,280 customers onsite.
- ▲ NEBASE libraries borrowed 59,397 items from other libraries.
- ▲ NEBASE libraries loaned 51,041 items to other libraries.
- ▲ At the end of the fiscal year, NEBASE membership included 153 libraries.
- ▲ The Library Commission completed 4,111 reference transactions.
- ▲ 3,335 state documents were added to the Commission's collection, bringing the total to 126,664.
- ▲ 1,559 federal documents were added to the Commission's collection, and 14,225 federal documents were withdrawn, bringing the total to 159,312.

Nebraska Library Commission



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