



## STRENGTHENING LIBRARY VALUES:

### *Intellectual Freedom and Emotional Intelligence Working Together*

Article by Anneka Ramirez.

At the NLA/NSLA 2016 Conference, I presented about emotional intelligence (EI). During my presentation, I neglected to discuss how strengthening the skillset of EI can reduce barriers and allow librarians to live out the values of intellectual freedom.

So, I'd like to take a moment now to consider this concept. Let's begin with definitions.

According to ALA's *Intellectual Freedom and Censorship Q&A* ([ala.org](http://ala.org)), "Intellectual freedom is the right of every individual to both seek and receive information from all points of view without restriction. It provides for free access to all expressions of ideas through which any and all sides of a question, cause or movement may be explored."

EI is the awareness and management of one's internal environment (emotional, mental, and physical) and the awareness and engagement of one's external environment (people and relationships). This awareness leads to heightened empathy and the ability to choose one's emotional response in any situation/event to affect constructive outcomes.

We are the navigators of information and information resources. But what happens when a patron asks for help finding information about a topic a librarian personally disagrees with? Intellectual freedom can be at stake in a scenario like this because even if the librarian helps locate that information it may have been done with a bit of an eye-roll, a sigh, or perhaps the librarian rushed through the reference interview in a way that conveyed the librarian's displeasure toward the topic. Such responses, even if imperceptible to the patron, do not help build meaning-

ful relationships with those we serve and can cause a barrier to future information seeking interactions for that patron.

EI allows us to actively reflect on our personal biases and how they may create restrictions during interactions with information seekers in our communities. Librarians can reflect on how their worldview and internal environment affects their own information seeking habits then consider how the information seeking habits of others are influenced.

Heightened empathy developed through EI provides librarians with the ability to view collections and programming from new and different perspectives; leading to earnest and non-judgmental questioning of a library's effectiveness in serving its community.

To get started on your emotional intelligence journey, check out a few of these resources:

Daniel Goleman is kind of a big deal in the Emotional Intelligence discussion. <http://www.danielgoleman.info/>

Hughes, M. & Miller, A. 2011. *Developing emotional & social intelligence: Exercises for leaders, individuals, and teams*. Pfeiffer: San Francisco.

Mindful.org shows [many search results](#) for emotional intelligence including articles related to the workplace.

Montgomery, J.G. & Cook, E.I. *Conflict management for libraries: Strategies for a positive, productive workplace*. 2005. American Library Association: Chicago. 9780838909807



### SPECIAL POINTS OF INTEREST

- System News and Events
- Getting to know ...
- Library News
- Words that Work!
- TRLS CE Scholarship Form
- Book Review Corner
- Mobile Printing

Three Rivers Library System  
11929 Elm St.  
Suite 18  
Omaha, NE 68144

Phone: 402.330.7884  
E-mail: [trls.director@gmail.com](mailto:trls.director@gmail.com)



**Name:** Michael LaCroix

**Library and position:** Currently the Nebraska Library Commission—one of the six commissioners appointed by the governor. Retired Academic Librarian, most recently worked at the University of Nebraska at Omaha, Dr. C.C. and Mabel L. Criss Library and Creighton University, Reinert-Alumni Memorial Library.

**Favorite quotation about books or reading:** There comes a time when you have to choose between turning the page and closing the book.—Josh Jameson

Any book that helps a child to form a habit of reading, to make reading one of his deep and continuing needs, is good for him.—Maya Angelou

A book is a device to ignite the imagination.—Alan Bennett

**What is your favorite book that you've read this year?** This is a challenge, different books are read for different reasons: relaxation, learning, travel preparations, living life to the fullest. I am currently reading *The Hidden Life of Trees* by Peter Wohlleben.

**Is there a documentary or book that really changed the way you thought about something?** I would have to pick *Sabbath: Finding Rest, Renewal, and Delight in Our Busy Lives* by Wayne Muller.

## Nebraska Library Commission

Governor Pete Ricketts recently appointed Charles (Chuck) Peek, of Kearney, and Sandra (Sandy) White, or Sidney, to three-year terms on the Nebraska Library Commission. Gov. Ricketts also reappointed Michael LaCroix of Omaha, to a second three-year term.

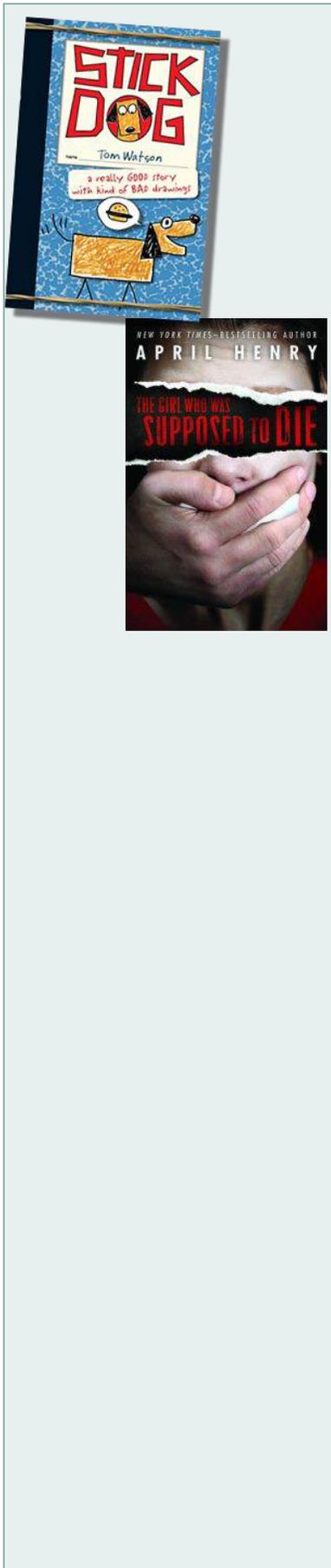
A former member of the board for Kearney Public Library, Chuck Peek is an Emeritus Professor of English at University of Nebraska at Kearney (UNK). He served for some time as a board member and president of the Nebraska Center for the Book, and received its Mildred Bennett Award in 2011. Since retiring in 2008, he has published two books of poetry and one volume of homilies given at Red Cloud's Grace Church for Cather events—and currently serves on the Willa Cather Foundation Board of Governors. Chuck teaches occasionally for Kearney's Senior College, Lincoln's OLLI, and the Bishop Kemper School for Ministry in Topeka.

Sandy White was a Nebraska educator for more than forty years. Before retiring, she served panhandle schools for several years as the Library-Media Services Director for Educational Service Units 13 and 14. She served on the board of the Western Library System (formerly known as the Panhandle Library System). She also served on the board, including a term as president, of the Nebraska School Library Association (formerly known as the Nebraska Educational Media Association). She currently serves on the board of the Sidney Public Library.

Michael LaCroix served as Director of the Reinert-Alumni Memorial Library at Creighton University and as interim dean of the University of Nebraska Omaha's Dr. C.C. and Mabel L. Criss Library. He formerly served as library director at Greensboro College and Wingate University in North Carolina, and at Albright College in Pennsylvania. He is a member of the board of directors for United for Libraries, a division of the American Library Association (ALA), and previously served on the Nebraska State Advisory Council on Libraries—including a term as chair—and on the North Carolina State Advisory Council on Libraries. LaCroix was elected to the board of directors of ALA's Association of College and Research Libraries and served as Nebraska's representative to the Online Computer Library Center Member's Council. Formerly the treasurer of the Nebraska Library Association (NLA), he chaired the NLA College and University section.

They join current Commissioners Molly Fisher (Lincoln), Susan Warneke (Norfolk), and Debby Whitehill Bloom (Omaha) serving on the Nebraska Library Commission—the policy-making body ensuring that the agency is fully responsible for the statewide promotion, development, and coordination of library programs and services.





## One Book For Nebraska Kids & Teen Kits!

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The Nebraska Library Commission has a program called *One Book For Nebraska for Kids and Teens* where young readers and teenagers from all over the state can read and discuss the same book.

This year, the *One Book For Nebraska Kids* choice is [Stick Dog](#) by Tom Watson, which is about a dog on an epic quest for the perfect burger. There's also a NCompass Live archived recording with the author, Tom Watson, which you can watch at the [NLC Site](#).

The *One Book For Nebraska Teens* is [The Girl Who Was Supposed to Die](#) by April Henry, which is a teen thriller involving murder, identity theft, and biological warfare.

If you'd like to participate in this program, you can check out either (or both!) of these book kits from the [TRaiLS Libib website](#). We currently have eight copies available of each title.

## Scholarship Recipients

Congratulations to the TRaiLS Scholarship recipients!

Five scholarships were awarded for the NLA/NSLA Conference to:

Jennifer Norton from Neligh Public Library

Nancy Black from Lied Tekamah Public Library

Jennifer Praest from John Rogers Memorial Library

Katie Hollman from Verdigre Public Library

Tammi Thiem from Genoa Public Library

One scholarship for the ARSL Conference was awarded to Bailey Halbur from Baright Public Library.

One scholarship for the GAME: Gaming As Meaningful Education Conference was awarded to Jennifer Goss from La Vista Public Library.

Two scholarships were awarded for the What's New in Young Adult Literature to Erica Rose from University of Nebraska—Omaha and Cathy McMahon from Sump Memorial Library.

To apply for a scholarship from TRaiLS fill out the application at <http://libraries.ne.gov/trls/calendar/scholarship-opportunities/>. The application can be mailed to the TRaiLS Office or emailed to the director at [trls.director@gmail.com](mailto:trls.director@gmail.com).

## PROFESSIONAL DEVELOPMENT OPPORTUNITIES

2016 continuing education scholarships are still available to attend state, regional, and nationwide conferences and events. These scholarships are available to any director, media specialist, staff member, or trustee at libraries in the TRaiLS service area. Applications will be reviewed by the scholarship committee after the deadline to apply for each specific scholarship has passed. Scholarship recipients will be notified prior to the event with money awarded after attendance of the event.

An application to apply can be found at <http://libraries.ne.gov/trls/calendar/scholarship-opportunities/>

Scholarship funds are still available for other C.E. Opportunities. Please submit applications at least one month prior to event. Roughly \$3,133 is still available for other continuing education opportunities. So far this year, TRaiLS has awarded over \$2,750 to librarians in our service area.

### **Pioneer Consortium Innovation Meetings Scheduled**

The statewide Pioneer Consortium serves communities ranging from a few hundred to over 50,000 population. Pioneer is working with PTFS on a spring 2017 migration to Bibliovation, a dramatic improvement to ILS including a new discovery layer, cataloging module, and improved workflows. This is next generation functionality and adaptability for a fraction of the price of proprietary systems. To learn more check out the meetings scheduled around the state.

The morning session is for current Pioneer members and will be a good review of work flows and any needed refresher training.

The afternoon session includes a thorough explanation and demonstration of how Bibliovation can work in your

library. Current Pioneer members are encouraged to stay for the afternoon (lunch will be on your own).

**Monday, October 31**  
Seward Public Library  
10:00am—12:00pm & 1:00pm—3:00pm

**Tuesday, November 1**  
Cozad Public Library  
10:00am-12:00pm & 1:00pm—3:00pm

**Wednesday, November 2**  
WNCC, Alliance  
10:00am-12:00pm & 1:00pm—3:00pm

**Thursday, November 3**  
Norfolk Public Library  
10:00am—12:00pm & 1:00pm – 3:00pm

Register at <http://bit.ly/Pioneer2016>

### **Calendar of Events**

A Celebration of Nebraska Books  
Nebraska History Museum  
Lincoln

29 October  
2:30pm—6:30pm

Pioneer Consortium  
Spring Migration Plan  
Norfolk Public Library

3 November  
10:00am -Morning Session  
1:00pm-Afternoon Session

Neil Gaiman's Birthday  
10 November

E-rate: What's New for 2017?

14 November  
Norfolk, Northeast Community College

E-rate: What's New for 2017?

15 November  
Omaha Public Library  
Abrahams Branch

E-rate: What's New for 2017?

1 December  
GoTo Webinar Online

TRaiLS Summer Reading Webinar

9 December

### **UPCOMING BASIC SKILLS COURSE AND REGISTRATION DATES**

Class Dates:	Class Title:	Registration Dates:
11/7 - 11/18	Leadership	9/30 - 10/28
12/5 - 12/16	Library Service to Children & Youth	10/28 - 11/23

## INFORMATION STATION

# Words that Work!

Article by Pat Wagner from *Pattern Research, Inc.*, PO Box 9100, Denver CO 8020; 303-778-0880; pat@sieralearn.com; www.sieralearn.com

Turn a NO, which slams the door shut, into a possibility, which provides information and moves customers closer to solving their own problems.

1. Replace, “Yes, but...” with “Yes, and...”
2. Replace, “I don’t know.” with “Let me find out.”
3. Replace, “I can’t.” with “What I can do is...”
4. Replace, “We can’t do that.” with “What I can do is...”
5. Replace, “We can’t do that.” with “Here is the address and phone number of the organization that has that service, book, web site, copier, computer service or information.”
6. Replace, “You make me feel.” with “I feel...”
7. Replace, “You must...” with “Would you please...”
8. Replace, “I will help you in a minute” with “I will be finished with this customer in ten minutes. Would you like to wait, come back, find help at another desk, or have me call you after a specific length of time?”
9. Replace, “I will try” with the smaller, specific thing you will actually do.
10. Replace, “You are wrong” with, “This is the information I have, and here is the document I am using as my source of information. Please tell me more about what you know, so I can better understand your perspective on the situation and where you received your information.”
11. Use power words:
  - A. Next: Next time, please tell me first when the computer is down.
  - B. Instead: What journals do you want instead of the ones we ordered?
  - C. Despite: Despite the confusion about the hours, what are you going to do?
  - D. Satisfy: What will satisfy your concerns about the cataloging?
12. Focus on the library customer: or co-worker:
  - A. Focus on the customer’s desired outcome (the future), not just your own resources (present) or the customer’s problem (the past).
  - B. Be specific; avoid generalities.
  - C. Say what can be done, instead of what can’t be done.
  - D. Your nonverbal communication—your smile, tone of voice, and posture—will build rapport and thus, better outcomes.
13. Bad news is the best information; learn from miscommunication.

**Excalibur Award Winner: Lauran Lofgren!**

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**Congratulations Lauran!**



Lauran Lofgren, Director of the Wayne Public Library won the 2016 Excalibur Award! She was presented with the award at the NLA/NSLA Conference during the PLTS luncheon. The Excalibur Award for Outstanding Public Librarian honors the career accomplishments of a public librarian who demonstrates an outstanding record of service to their local library and to the library profession.

**2016 Mentor of the Year: Alice Boeckman!**

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Alice Boeckman was awarded the 2016 Mentor of the Year by the NLA New Members Round Table. The award is sponsored by Houchen Bindery and was presented by Damon Osborne, Houchen Bindery President.

Alice was the Children's Librarian at Bellevue Public Library for nearly 20 years before retiring in August.

**Congratulations Alice!**



## Norfolk Gets a Mobile Printer

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If you need a printed copy of a document on your phone or laptop, you can now send it to the Norfolk Public Library and have it printed there. The library has recently added a mobile printing station that allows electrical devices including laptops, tablets, and smartphones to connect wirelessly to a printer at the library.

“Some people may need to print an email off their phone or a student may need to print a school report and their home printer is out of ink. You can transmit the document from within the library or from home straight to the printer,” said Mike Dittmer, Technology Specialist for the library.

There are three ways to send the document to the library’s printer. A person can email it to [npl-ml-bw@printspots.com](mailto:npl-ml-bw@printspots.com) if a black and white copy is needed or to [npl-ml-color@printspots.com](mailto:npl-ml-color@printspots.com) if it’s a color copy.

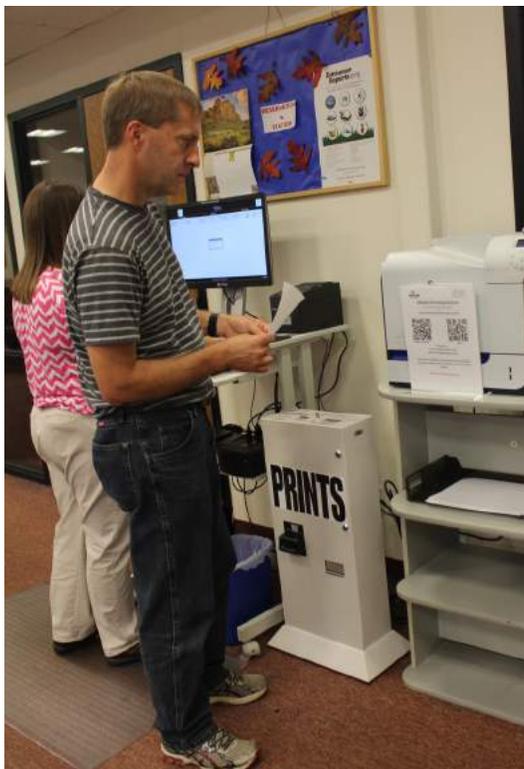
Those wanting to print a document can also upload it to <http://goo.gl/6rXwvS> (the web address is case sensitive) or use the PrinterOn smartphone app to find the “68701” printer and then select Norfolk Public Library and upload the document.

Once the document is sent to the printer, the printed copy needs to be retrieved at the library by clicking “Release a Print Job” at the print station and then entering the person’s email address. The money owed (10 cents for each black and white copy and 50 cents for each color copy) needs to be put into a slot in the machine before the printed document can be collected. Only cash and/or coins are accepted by the printing station.

Dittmer said each submitted print project can only total \$5 so those projects with charges greater than \$5 will have to be submitted in more than one batch. No library card is needed to print off a document.

“In just the first few hours we had the mobile printer set up some one printed a document from their phone. Previously a person had to log in to a library computer before they could use the printer so we think the mobile printing will be a great service to the community,” Dittmer said.

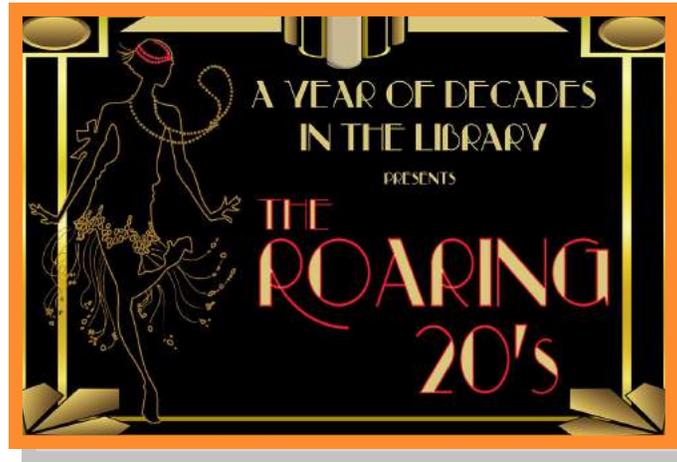
For more information about mobile printing call the library at 402.844.2100.



Dr. Ed Wicker looks at printing options of the new mobile printing station at the Norfolk Public Library.

## LIBRARY NEWS

### A Year of Decades at Tilden Public Library



Beginning on the 1st of September, Tilden Public Library presented *A Year of Decades in the Library*. The library will feature a decade at a time for about six weeks by displaying books, artifacts, memorabilia, fashions, and local history from the decade or era. Tilden kicked off the series with the *Roaring 20's* and has acquired all types of items from that fun era, including three great outfits.

During some days they also play old 1920's DVD classics such as the original *Felix the Cat* and *Charlie Chaplin*. On the 5th of October, Humanities speaker, Sue McLain, presented on fashions from the 1920's and 1930's, which brought on the transition into the *Dirty 30's*.

Tilden Public Library has had a lot of fun researching for the materials in the displays and found many interesting historical facts that they didn't realize were associated with the 1920's.



## LIBRARY NEWS

### Pet Care at Springfield Memorial

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On October 6th and 13th, Springfield Memorial Library held a *Pet Care* program for grades K-3rd. During the program the kids learned how to take care of 'pets' by taking one home for a week with a chore chart. They had a variety of stuffed dogs, cats, turtles, fish, a bunny, and a bird along with a care package for each. The following week, kids returned with their pets and discussed how it is to be responsible for a pet. They also had pet related games and crafts.



### Albion Public Library Adds Up

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The Albion Public Library began hosting *Crazy 8s Math Club* (a part of 'Bedtime Math') for grades K-2 as well as grades 3-5. The first session was "Glow in the Dark Geometry" where the kids learned about shapes while playing with glow sticks. In the future, they'll make flutes out of straws, catapult marshmallows (eating a few!) and have toilet paper Olympics! The kids are having a ton of fun with this totally free programming.

### The Rodeo at Lied Pierce Public Library

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Miss Rodeo Nebraska, Emily Taylor, made an appearance at the Lied Pierce Public Library!



## LIBRARY NEWS

### La Vista Public Library's Author Visit



**Thursday, November 10**  
Kittleson 1-2 p.m.

Author Gail Kittleson will be visiting the La Vista Public Library!

Gail began her writing with her memoir and this led her to writing fiction.

She will discuss her first books *In This Together* (Dottie works for boarding house, lost a son in World War II, and is a whiz @ making meringue...), and then focus on *In Times Like These* (beginning at Pearl Harbor... Addie's husband wants desperately to join the fight but can't... so she has her own BATTLE at home, while tending her victory garden and baking like crazy to mollify him).

Gail's books focus on recipes, so light refreshments will be offered, including food from the days of rationing during World War II.



For more information, contact Jan Bolte, 402-537-3900  
La Vista Public Library, 9110 Gilea Road

La Vista Public Library is having Gail Kittleson, author of *In This Together* & *In Times Like These*. Gail's books focus on recipes, so light refreshments will be offered, including food from the days of rationing during World War II.

### Creighton Public Library's Trick or Treat Parade

The Creighton Public Library does a Trick or Treat Parade on Main Street. The businesses stand outside of their store and hand out treats to the kids as they go by. It's always the Saturday morning prior to Halloween, so this year it will be October 29th. Lisa Macke, director, visits all of the businesses on Main Street with a note thanking them for participating. The local school is amazing at helping get the word out about the event! It's always exciting to see what ghosts and goblins come to participate.

In November, the library holds a bake sale and silent auction. This is a very busy morning at the library with all sorts of goodies going out the door. Also during the bake sale they have rolls, pie, and coffee to have while visiting. It's a very exciting time to be in Creighton!

### Halloween at the Lied Randolph Public Library!

The Lied Randolph Public Library holds an annual Costume Swap in preparation for the Halloween festivities along with crazy Halloween story hours and fun book discussions!



**Bring in your clean, gently used children's costume and swap it out for a different one.  
Don't have a costume to swap?  
You can purchase one for \$3.00.**

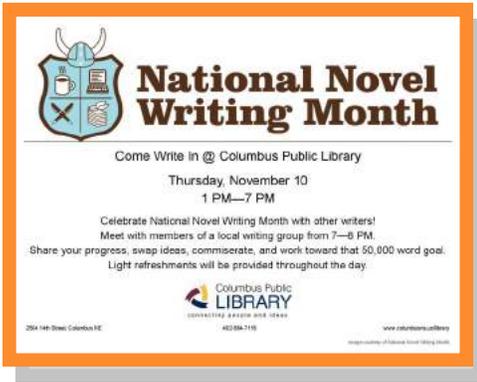
**Costumes will be available  
October 20– Halloween  
during regular library hours.**

Donated costumes would also be appreciated!



## LIBRARY NEWS

### Columbus Public Library's Popular Programming



**National Novel Writing Month**

Come Write in @ Columbus Public Library  
Thursday, November 10  
1 PM—7 PM

Celebrate National Novel Writing Month with other writers!  
Meet with members of a local writing group from 7—8 PM.  
Share your progress, swap ideas, commiserate, and work toward that 50,000 word goal.  
Light refreshments will be provided throughout the day.

Columbus Public LIBRARY  
connecting people and ideas

2501 14th Street, Columbus, NE 68502-7116  
www.columbusne.us/library

#### National Novel Writing Month on November 10th from 1:00pm—7:00pm!

Come celebrate National Novel Writing Month with other writers. Come to Columbus Public Library and share your progress, swap ideas, commiserate, and work toward that 50,000 word goal. Light refreshments will be provided throughout the day.



**Writers Group**

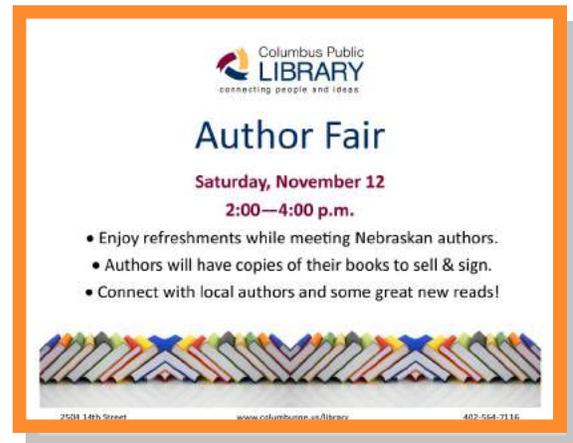
Meet with members of a local writing group from 7—8 PM, Nov. 10th, Thursday

Share your progress, swap ideas, commiserate, and work together.

Afterward, meet with members of a local writing group at the **Writer's Group from 7:00pm—8:00pm.**

#### Author Fair on November 12th at 2:00pm.

Over a dozen authors will have booths set up in the art gallery space for you to visit with and purchase signed copies of their books. Check out Columbus Public Library's Facebook for details on authors. Treats served!



Columbus Public LIBRARY  
connecting people and ideas

**Author Fair**

Saturday, November 12  
2:00—4:00 p.m.

- Enjoy refreshments while meeting Nebraskan authors.
- Authors will have copies of their books to sell & sign.
- Connect with local authors and some great new reads!

2501 14th Street | www.columbusne.us/library | 402-564-7116



**Come Join us for the Christmas Story walk in the library!**

NOVEMBER 17TH  
5 PM—8 PM

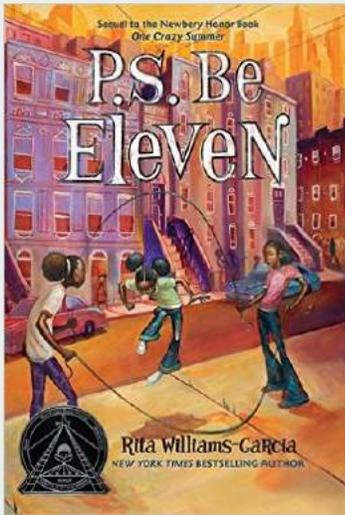
The poster features a glowing open book on the left and a group of people in period costumes on the right, set against a festive background with holly leaves and berries.

#### Downtown Christmas Stroll on November 17th from 5:00pm—8:00pm.

The library is partnering with the Downtown Business Association to bring you the Downtown Christmas Stroll. The library will have a story walk *inside* the library this year. You will receive a map at the door to show you which areas of the library to go to and read the pages of Laura Ingalls Wilder's children's picture book, *Christmas in the Big Woods*. It has been beautifully illustrated by Renee Graef to show what a pioneer Christmas was like for Laura and her sister's in the middle of the snowy Midwest. At each station there will be treats or prizes. This would be a wonderful night to come in out of the cold and experience a Christmas Story Walk with your family.

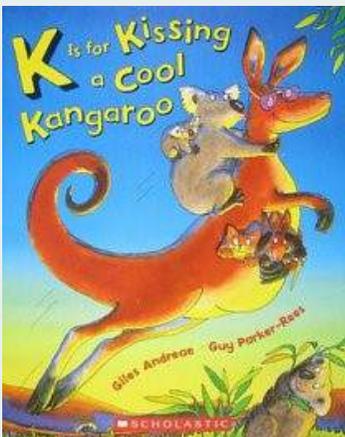


## Book Review Corner!



Submit news, articles, pictures, or resources for the newsletter to Chelsea at [trls.assistant@gmail.com](mailto:trls.assistant@gmail.com).

Please feel free to email or call with suggestions and comments for the newsletter or system.



### **P.S. Be Eleven** **By Rita Williams-Garcia**

Recommended for grades 4-7.

*Article by Jane Dodson, Columbus.*

This 2014 Coretta Scott King Author Award winning book allows you the opportunity to step back into the late 1960's and experience life through the eyes of the Gaither sisters. Three young African American girls growing up with lots of life happening around them that they are living in every day. Delphine, Vonetta, and Fern are not sheltered from the harshness of life in any way, shape, or form. Their mothers and father, who never married are not together anymore. That's where the story starts out, the girls returning to Brooklyn after spending the summer with their mom in Oakland, California. It is obvious life was a little more laid back in CA. Mother seems to be a more laid back soul, supporting the fight of African Americans to be equal in this world. Delphine is slammed back into reality right away as the plane lands and she angers many Caucasian people in the airport terminal. Big Ma (grandma) smacks reality back into her quickly reminding her she is an African American girl, and she should not be bringing disrespect and eyes onto the family. So the story starts. Life is not a bed of roses for the girls, trying to live up to Big Ma's expectations, experiences the ultimate gift of your uncle coming home from Vietnam only to realize how much he

has changed and watch as his life spirals out of control. They watch their father turn into a love struck teenager and turn his affection to another woman. Starting a new year of school not being able to afford what others have and you want. Delphine has a lot on her plate. She and her sisters start writing her mother, trying to make a connection, trying to make sense of things. Her mother's consistent advice... "Be eleven." Don't take on the worries of the world. Experience 11. Don't grow up too fast.

Special features of this book include the ability of the author to bring the reader back in time with her words and description of the characters and setting can really draw the reader in. The brutal honesty that life is not easy but you go on each day and learn and grow from each experience is an underlying theme here. Pulling in the iconic happenings of life during the time of the Vietnam War, the tension felt during the Civil Rights Movement, the introduction of this new musical group called the Jackson 5 paints the picture of the era extremely well. The girls are made easy to identify with. I think many kids will be able to pick this book up and feel the pain of things like parents separating, struggling to make ends meet, family turmoil, school problems, and connect with the Gaither sisters.

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### **K Is for Kissing a Cool Kangaroo** **By Giles Andreae and Guy Parker Rees**

*Article by Lara Morrow, O'Neill*

This colorful book with captivating illustrations will be sure to catch the attention of a young child learning to read. Each page contains a letter of the alphabet and a descriptive illustration to go with it. Children will love talking and sharing about the silly pictures on each page. This book will promote young readers to predict what each picture is trying to describe and maybe even decode some of the words. *K Is for Kissing a Cool Kangaroo* is a book for every library.

# E-rate: What's New for 2017?

“E-rate: What's New for 2017?” has been scheduled in locations across the state and online.

What is E-rate? How can my library benefit from E-rate? How do I apply for E-rate?

E-rate is a federal program that provides discounts to schools and libraries on Telecommunications, Internet access, and Internal Connections costs in order to make these services more affordable. There have been some big changes to E-rate since USAC launched the E-Rate Productivity Center (EPC) last year. This new online portal is the main point of entry for all future E-rate interactions. With your organizational account you can now use EPC to file forms, track your application status, communicate with USAC, and more.

What does your library need to know to use this new E-rate portal? In this workshop, Christa (Burns) Porter, Nebraska's State E-rate Coordinator for Libraries, will first cover the basics of the E-rate program and then show you how to access and use your account in EPC to submit your Funding Year 2017 E-rate application.

Dates and locations:

November 14 – Norfolk, Northeast Community College

November 15 – Omaha, Public Library, Abrahams Branch

November 17 – Kearney Public Library

November 18 – Ogallala Public Library

November 29 – Lincoln, Nebraska Library Commission

December 1 – Online, GoToWebinar

To register for any of these sessions, go to the Nebraska Library Commission's Training & Events Calendar and search for 'e-rate 2017':

<http://nlc.nebraska.gov/calendar/>

For any questions contact Christa J. (Burns) Porter at the Nebraska Library Commission at [christa.burns@nebraska.gov](mailto:christa.burns@nebraska.gov)

# Three Rivers Library System

## Summer Reading Webinar!



The webinar is on  
December 9th, 2016 at  
10:00am—1:00pm CST.

To register: [http://bit.ly/  
SRPweb17](http://bit.ly/SRPweb17)

After registering, you will  
receive a confirmation  
email containing  
information about  
joining the webinar.

### Featuring:

**Recommended  
Titles for Summer  
Reading! *With  
Sally Snyder***  
**Building Creative  
Storytime *with  
Sandy Wallick***

This activity is supported in part with funding from the State of Nebraska and from the Institute of Museum and Library Services under the provision of the Library Services and Technology Act as administered by the Nebraska Library Commission.

# TRAILS WEBINAR WATCH PARTY

HOSTED AT NORTH BEND PUBLIC LIBRARY

## **ALA Webinar Workshop: How to Respond to a Security Incident in your Library**

**January 19th, 2017**

**1:30pm– 3:30pm**

**North Bend Public Library**

**110 E 13th St**

**North Bend, NE**



Register at <http://bit.ly/WebWatchParty>

**Presented by Dr. Steve Albrecht, a security expert and former police officer, this webinar will show you how to respond effectively. This session will take the top 10 security, behavior, crime, or emergency-related incidents that occur in libraries and describe the issues, the concerns, and the responses surrounding them.**

**If library security interests you, head on over to North Bend Public Library to watch!**

This activity is supported in part with funding from the State of Nebraska and from the Institute of Museum and Library Services under the provision of the Library Services and Technology Act as administered by the Nebraska Library Commission