

INGRAM LIBRARY SERVICES LLC
Offers the following Special Discounts and terms to
K-12 school members of:
NEBRASKA LIBRARY COMMISSION

The following discounts, terms and conditions are offered only to K-12 school members of the Nebraska Library Commission. The terms and conditions of this Special Discount Offer do not apply to staff accounts.

Effective Dates: February 1, 2023 - January 31, 2024

Discounts:

Trade Hardcover	37.0%
Trade Quality Paperbacks	35.0%
Mass Market Paperbacks	35.0%
University Press Titles	6.5%
Library Bindings	15.0%
** Short Discounted Titles	6.5%
* Spoken Word Audio	0-35.0%
DVD	25.0%
Net Titles	0.0%

** Eighty to eighty-five percent of all Spoken Word Audio is at the 35% discount; however, some Spoken Word is short discounted by the publisher.*

***Short Discount/Non-Trade: Lower demand, small print-run books in various bindings, and includes graphic novels, legal, technical, reference, scientific, and medical titles as defined by Ingram subject categories. Titles are generally published by small or university presses. Also included are print and audiobook titles purchased at lower than full trade discount; titles with limited sales volume; and/or titles from publishers not in compliance with Ingram's purchasing requirements.*

Freight Terms:

Orders will ship FOB Destination with Ingram-paid freight from your Ingram-designated primary and secondary distribution centers on shipments of 15 units or more. Orders will be held until a minimum quantity of 15 units is met. The qualifying unit quantity is subject to change with notice. Items picked, packed, and shipped together count as an individual shipment. Shipping will be via best method, which may include order or account consolidation, shipping schedules or other account setting adjustments to maintain freight costs below 2% of invoice.

Orders for schools will ship with two shipments per purchase order. Any in stock, non-processed book will ship within 24 hours of order entry. Any remaining titles will then be placed on backorder for a period of time specified by the school. At the end of the backorder period, all books that have come into stock will ship, and any remaining titles will automatically cancel.

Due to the impact of rising oil prices, Ingram has instituted a \$3.00 fuel surcharge per shipment. This charge is subject to change with notice. These charges will appear as a Shipping and Handling charge on your invoice.

Payment Terms:

Payment terms under this offer shall be Net 30 Days. Payment is required for invoices within these terms even when a purchase order has not been completed. Ingram does not invoice for items until they have been shipped.

While other vendors demand payment from invoice date, Ingram’s terms are calculated on statement date at the end of each month. With payment due 30 days from statement date, the customer’s payment is due an average of 45 days from invoice (30-59 days). Ingram reserves the right to assess a late charge on all past due invoices.

Ordering:

Ingram can accept orders by toll-free phone, toll-free fax, mail, electronically, (email and/or EDI – Electronic Data Interchange), through FlashBack™, or through our web-based tool ipage®. All orders receive immediate online order entry; phone and electronic orders receive title and stock verification. For ease and efficiency, we can confidently claim to be the best in the business in order entry.

We recommend that your orders include either ISBN’s or Ingram title codes. Inclusion of this information will increase both the speed and the accuracy of processing your order. Ingram title codes are readily obtainable in all Ingram publications. To ensure that your order is placed on the correct account, please write your account number on all orders or price quotation requests.

Ingram Contact List:

The Nebraska Library Commission has toll-free telephone access to any Ingram point of contact at (800) 937-5300, or you may reach your Senior Sales Representative at:

- Brette Dorris, Senior Sales Representative..... (618) 210-3280
Email: brette.dorris@ingramcontent.com
- Gayle Norman, Inside Sales Representative Ext. 35754
Email: gayle.norman@ingramcontent.com
- Customer Care Press Option 1, then 1
Email: ILSCustomer.service@ingramcontent.com
To Discuss Concerns or Issues Regarding Your Account
- To Place an Order..... Press Option 1, then 2
- Account Services Press Option 1, then 3
Email: requirements@ingramcontent.com
To Set Up / Update an Account
- To Check Stock Status Press Option 1, then 4
- Toll-Free FAX Ordering (800) 677-5116
- Credit Department..... (800) 937-8100
- Technical Support (800) 937-7978

Mail payments only to this remittance address:
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