

# Eastern Express

# September/October 2009

The Newsletter of the Eastern Library System—ISSN # 1064-3486

### Inside this Issue:

- Shared Vision...pages 1-2
- Upcoming Events...page 2
- Vision Statement...page 3
- Calendars/Note Cards...page 4
- System News...pages 4-6
- FYI...page 7
- Scholarship Report...page 8
- Youth Resources...page 9
- Worth Checking Out...page 10
- Trustee Tips...page 11
- Grants...pages 12-13
- Preconferences...pages 14-15
- Board Minutes...page 16
- Fall Colloquium...page 17

Eastern Library System  
 11929 Elm Street, Suite 18  
 Omaha, NE 68144  
 402-330-7884  
 800-627-7884  
 Fax 402-330-1859  
[www.elsne.org](http://www.elsne.org)  
 Staff  
 Kathleen Tooker,  
 Executive Director  
[ktooker@windstream.net](mailto:ktooker@windstream.net)  
 Nancy Meyer, Administrative  
 Assistant  
[nrmeyer@windstream.net](mailto:nrmeyer@windstream.net)

Robin Bernstein  
 Scott Berryman  
 Gail Formanack  
 Lowen Kruse  
 Mary Jo Mack  
 Joyce Neujahr  
 David Privitt  
 Marie Reidelbach  
 Gayle Roberts  
 Rosa Schmidt  
 John Seyfarth  
 Jan Therien

**E  
L  
S  
B  
O  
A  
R  
D**

### Our Shared Vision for Library and Information Services **Nebraska Libraries Future Search Conference**

**Global: *Libraries embrace the richness of a global community***  
 [by Sherry Houston, Republican Valley Library System Administrator]

From the Library Bill of Rights: V. A person's right to use a library should not be denied or abridged because of origin, age, background, or views.

### ALA: Access to Information

"Libraries are major sources of information for society and they serve as guardians of the public's access to information more generally. The advent of the digital world has revolutionized how the public obtains its information and how libraries provide it. Libraries help ensure that Americans can access the information they need – regardless of age, education, ethnicity, language, income, physical limitations or geographic barriers – as the digital world continues to evolve. Core values of the library community such as equal access to information, intellectual freedom, and the objective stewardship and provision of information must be preserved and strengthened in the evolving digital world.

Equity of access means that all people have the information they need—regardless of age, education, ethnicity, language, income, physical limitations or geographic barriers. It means they are able to obtain information in a variety of formats—electronic, as well as print. It also means they are free to exercise their right to know without fear of censorship or reprisal. ' <http://www.ala.org/ala/issuesadvocacy/access/accesstoinformation/index.cfm>

According to projected census data, Nebraska is:

91.45%	Native White
4.5%	Black
7.9%	Hispanic/Latino
1.1%	American Indian
1.1%	Asian

Are we meeting the needs of the diverse population that has become Nebraska?

- Do a community analysis. Look at the census data for your community. [www.census.gov](http://www.census.gov) will allow you to look at the current and projected statistics for your community. Look at the school data <http://reportcard.nde.state.ne.us/Main/Home.aspx> Do a needs assessment by handing out a questionnaire or sending one home with the electric bill. Know your community and what materials and access to information users need. Then do what you can to provide materials and services in their language, at their reading levels, on your website, wherever you can.
- New language programs are being developed and marketed to libraries. These programs are very user friendly and something to consider purchasing for your users if this is a need in your community. One company who offers a quality product is called Mango. You can try it for free. It offers training in 12 languages and plans to rapidly expand. <http://www.mangolanguages.com/>

Become observant.

Become outward focused.

Continued on next page →

(Global: Shared Vision....continued)

- Do you offer programming in the language or utilize the diverse culture of the population in your community? Celebrate the holidays of the cultures in your community. Don't be afraid to ask about traditions, what the group would like the library to offer. Use members of different groups to offer the programs, display objects from their home country, or any other event that allows you to work together.

### Become collaborators.

- At NLA/NEMA several years ago, Mary Pipher, Nebraska author, spoke about the importance of libraries for people new to the United States and new to Nebraska. Embrace these ideas. Get Nebraska maps and driver's license books to give to your patrons. You can print off the Driver's license books at: <http://www.dmv.ne.gov/examining/index.html> or you can download the audio at the same site. Nebraska guides and maps are available at: [http://www.visitnebraska.gov/index.php?option=com\\_content&task=view&id=206&Itemid=313](http://www.visitnebraska.gov/index.php?option=com_content&task=view&id=206&Itemid=313) or call 877-NEBRASKA. What other information is important when moving to a community, especially if you aren't a native English speaker?

### Become the welcoming place.

- New computers allow the user to change to the language of their choice. Let the user change the language, let the user send e-mail, and don't block places that allow connections to family, to culture, to important services for one's life.

### Become indispensable.

#### Questions to consider:

- Do you know the make-up of your community? Are you providing services to all people regardless of language or ethnicity?
- Is the library one of the first places people new to the community come for information and services regardless of their nationality or language?
- Do you offer programming that is appealing to different segments of your community throughout the year?
- Is it possible to collaborate with diversity members of your community to offer experiences which celebrate all cultures and experiences?
- Do you provide access to computers and on-line information in languages of your population?

## Upcoming Events

September 26-October 3—Banned Books Week... "Speak, Read, Know"

October 9—ELS Board Meeting, Creighton University, Health Sciences Library—9:30 am.

October 16—DIRECT Meeting, Bancroft Public Library, 9:30 am. Topic: Customer Services

October 28—Preconference on Grief (see page 10)

October 28—Preconference on Legalities and Public Libraries Policies and Procedures (see page 11)

October 29-30—NLA/NEMA Fall Conference, La Vista Conference Center—  
[www.nebraskalibraries.org/conference](http://www.nebraskalibraries.org/conference)

November 6—CLICK Meeting, Waterloo Public Library, 9:30 am. Topic: Collection Development in tough economical times.

November 9,16,23—Basic Skills (Collection Development) Waterloo Public Library

November 12 - Fall Colloquium with Tracie D. Hall, Cornhusker Hotel, Lincoln (see page 17)

December 11—ELS Board Meeting, Early Childhood Training Center—Omaha, 9:30 am



**December 11 from 2-5pm.** Come and see the new Eastern Library System office, have some refreshments and visit with the staff and board. We are very proud of our new office space and we would love to show it off. Plus you can take a look at some of the services we have to offer system members.

February 12, 2010 - ELS Board Meeting—Omaha Public Library, Elkhorn Branch

April 9, 2010— ELS Board Meeting—Lyons Public Library

## 2009 NEBRASKA LIBRARY LEADERSHIP VISION STATEMENT

We, the Nebraska Library Leadership Institute class of 2009, work collaboratively to bridge the gap among all types of libraries to achieve the goal of enriching lives and the communities we serve.

With one voice, we commit ourselves to the following actions to reach this vision:

We develop libraries as community hubs, bringing together resources and facilities at a cost savings to our constituencies

We recognize the need for sustainable, eco-friendly design as we grow to meet our consumer's needs

We cultivate community partnerships to maximize the return on financial investments

We enrich lives by providing recreational, educational, and literacy services

We celebrate the changing diversity in our communities with our staff, collections, and programs

We foster lifelong learning, encouraging customers to transform information and ideas into usable knowledge

We attract, train, and retain exceptional leaders

We actively seek new ways to harness the Internet so that all citizens can find the information and entertainment they seek without going to library school

Nebraska's libraries - school, academic, public, and special - serve as gateways to an ever-growing world of information.

Through our service, we guide our citizens, students and leaders in their pursuit of knowledge, enjoyment and life-long learning.



Back l-r.... Stacy Lickteig-Omaha Public Schools, Julie Humphrey-Omaha Public Library, Stacy Johnson-Westside Schools, Sarah Benes-Con-Agra Foods, Kenny Oyer (mentor)-Alegent Health, Laura England-Keene Memorial Library, Wanda Butts-Sump Memorial Library, Rachel Steiner-Metro Community College, Terry Wingate-Omaha Public Library,

Front....Aura Sewel-Metro Community College, Robin Clark (mentor)-Sump Memorial Library, Manya Shorr-Omaha Public Library, Amy Mather-Omaha Public Library, Kathy Tooker (mentor)-Eastern Library System, Joyce Neujahr, University of Nebraska at Omaha, Dianne Cooper- Scribner Public Library, JoAnn Prout-Omaha Public Library, Lori Pitman-Omaha Public Library

**LOOK** for Calendars and Note Cards for sale at the Eastern Library System booth at the NLA/NEMA conference next month.

[you may also order from ELS—see webpage [www.elsne.org](http://www.elsne.org)]

- 18-month calendar, featuring 20 Nebraska Carnegie Libraries - \$10
- Note card packet of 12 Nebraska Carnegie Libraries - \$12
- Individual Note Cards - \$1.50

Carnegie Library Building sketches taken from pictures found on Nebraska Memories, a cooperative project to digitize Nebraska-related historical and cultural materials. Made available by the Nebraska Library Commission.

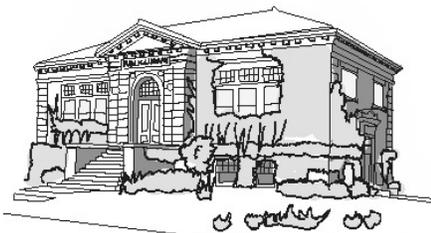
**Art work done by Ananda Spadt.**

All are copyrighted by Eastern Library System

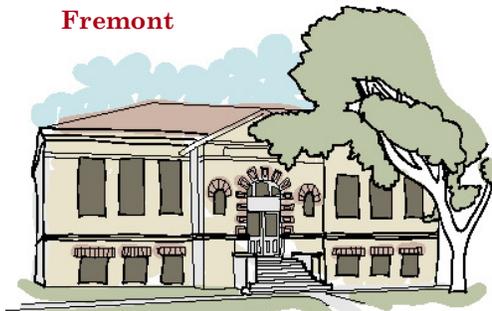
**Carnegie Libraries Featured**

1. Aurora
2. Ashland
3. Blair
4. Beatrice
5. Columbus
6. Chadron
7. David City
8. Fremont
9. Gibbon
10. Hastings
11. Kearney
12. Lincoln
13. McCook
14. Pawnee City
15. Ravenna
16. Scottsbluff
17. Sidney
18. South Omaha
19. Tekamah
20. Wayne

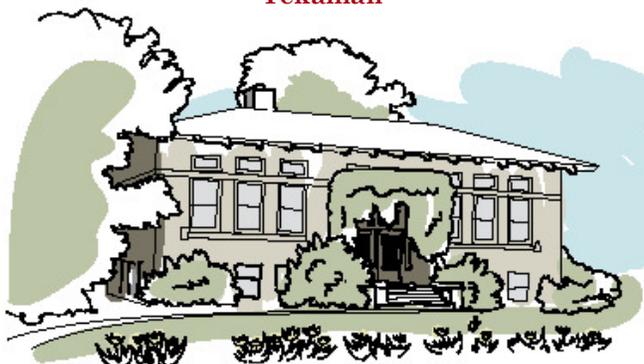
**Blair**



**Fremont**



**Tekamah**

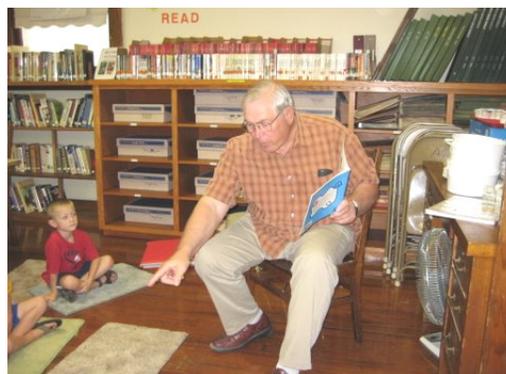


**System News**  
**(Summer Reading Program Review)**

**North Bend Public Library**

[Joyce Ruzicka shared her pictures]

The pictures are from their story times that were held in conjunction with their summer reading program. Every Tuesday morning and afternoon the children made a craft to take home and parents and adults in the community volunteered to read to the children.



They had over 100 children participate this year. To complete the program and receive a reading medal each child has to read and equivalent of 18 hours. They had 17 medal winners this year. As each child read for two hours they moved their bookmark ahead on the reading board.



Ice Cream treats are always popular and always messy.



### Keene Memorial Library, Fremont

We had Craft @Keene on July 21<sup>st</sup> and the kids were allowed to make shave cream painting (along with other crafts, beading and pudding paints) Sophia loved to play with the shave cream.



Keene had 65 special programs all tied to literature. They had 669 kids sign up with "Drumming with Mike Fitzsimmons" as one of the most popular sessions. Linda Garcia, former Omaha Public Library media specialist, did storytelling in Spanish.

### Waterloo Public Library

Family nights were popular this year. During one of the programs on snakes given by a woman from Blair, Julie Jorgensen, assistant librarian, actually allowed a very large snake to curl around her neck. Much to Julie's surprise she did not faint. Viaduct Gardens, a local business did a presentation including a sleeping plant, which sounds intriguing.



### Scribner Public Library

For the last session of the summer reading program we held a "Be Creative" fashion show. Some kids came dressed as their favorite person. Clothes were available for the kids to dress up at the library. Everyone had the opportunity to "walk the runway" showing off their fashions. After the show, treats were enjoyed. Clothes and treats were provided by the Friends of the Scribner Library.



### La Vista Public Library

The La Vista Public Library held its summer reading program for ten weeks in June, July and August. We registered over five hundred children and teens, and they read for a total of 5,425 hours. The program began with a Kick-off Party in June where families had a chance to register for the reading program, play games, win prizes, sign-up for various activities, and enjoyed snacks.

One of our most popular activities, during the summer, was Family Movie Night. Every Monday, the library showed a family movie from 6:30-8:30. Children were encouraged to bring their pillows and wear their pajamas. Drinks and snacks were served during the movie. Another popular activity was our Webkinz Party held on June 25<sup>th</sup>. Thirty children brought their Webkinz friend to the library, drank root beer floats, and made their friend a bed, blanket, and/or a bracelet. The children were able to decorate their own Webkinz logo and put their name in a drawing for a free Webkinz.

### Hooper Public Library

Karla Shafer, director, makes sure all the kids in Summer Reading are able to express themselves and have fun.



### Gretna Public Library

Besides tie-dyed T-shirts, craft foam and rhythm sticks the children in Gretna were treated to a presentation by Wallace & Wood a traditional acoustic folk music group. They were introduced to old fashioned instruments like hammered dulcimer, penny whistle, and mandolin.

## More System News

### Congratulations!

Gail Formanack, Eastern Library System board member, has a new position at the Omaha Public Schools. "My new position is Interim Director of Secondary Education. In this position, I am responsible for all secondary curriculum and directly supervise the work of subject area supervisors. Two main focuses of my work are on curriculum development and professional development. I also work with building principals as they work on school improvement planning. My heart will always be in the library, and I'll continue to support the district's library program."



### Happy Birthday!

The Bellevue Public Library is celebrating their 80th birthday on Saturday, September 19th.

### University of Nebraska at Omaha

The UNO Criss Library now has a page on Facebook. The page can be found at <http://www.facebook.com/pages/UNO-Criss-Library/121501351516?ref=nf#>

### Grant Winner

Biblionix LLC, a Texas based automation software company solely for small and medium-sized public libraries, has given a grant to one public librarian from each regional library system to attend the NLA/NEMA Fall Conference. The recipient from Eastern Library System in 2009 is

**Karla Schafer, director of the Hooper Public Library.**

### Creighton University

[from *BICInformer*, Fall 2009]

In June 2009, the Health Sciences Library combined all of its service desks into one. Prior to this move, the library staffed three service desks - Circulation, Reference, and the Learning Resources Center (LRC). It was established to provide one-stop access, offering patrons more efficient and consistent services. At present the area is a work in progress with a new desk to be constructed based on the needs identified during an interim period.

A single service desk design will allow staff to respond quickly to each user's unique information needs. The ultimate goal for the Health Sciences Library is to build on and improve upon the excellent service that has always been provided.

### Tamora Pierce Author Event in Omaha

The Omaha Public Library with the help of the Friends of the Library is bringing noted, prolific fantasy writer, Tamora Pierce, to Omaha on Tuesday, October 27th for a free city-wide event. Tamora will speak at 7 pm at the Omaha Community Playhouse, 6915 Cass Street. A book signing will conclude the evening's activities.



Tamora is a fantasy writer for teenagers and she has written over 27 books over the last 20 years. Her most recent trilogy is the Beka Cooper series. The first book in the series is **Terrier**, the second, **Bloodhound**, and the third is supposed to be called **Mastiff** and the publishing date has not yet been set.

If you have any question about this contact:

Paul Christopherson  
Youth Services Librarian at the  
Millard Branch Library  
[PChristopherson@omahapubliclibrary.org](mailto:PChristopherson@omahapubliclibrary.org)

# For Your Information

**A computer tip.....**Sometimes you receive emails with .pdf (portable document format) attachments that find hard or impossible to print. Remember to use the printer icon, usually in the top left corner of the .pdf file to print. If you try and use file/print it won't work. You can also use the copy option on the file menu and copy the file and paste it into a blank word processing document. You may not get the formatting that is in the original file but you will get the pertinent information.

## New Commissioners

Governor Dave Heineman recently appointed Stephen Batty, McCook and Diane Boyd, South Sioux City, to three-year terms on the Nebraska Library Commission.

Steve is the chair of the McCook Public Library Board of Trustees and has written several grants for the library. He is a semi-retired business consultant and adult educator. Steve also served two terms on the McCook City Council. In addition, he is a long time board member of the Central Mediation Center in Kearney. Steve also spearheaded the project to make images from the McCook Historical Society and Museum of the High Plains Railroad collection available via the Internet through the Nebraska Library Commission's "Nebraska Memories" project.

Diane has served on the South Sioux City Library Board for twenty-five years. She served as president most of that time. She is a member of the Foundation Board for the library. She served on the vision and design committee for the new library and worked on two capital campaigns for the new library building. She has received the Community Service Award for her volunteer efforts.

## Lead Standards in Libraries

As the American Library Association (ALA) has emphasized since first enactment of the Consumer Product Safety Improvement Act (CPSIA), concern for children's safety is our first priority in providing materials to young patrons. On August 26, 2009, the CPSC's final rule on children's products containing lead was released. **In the rule, CPSC confirmed that libraries have no independent obligation to test library books for lead under the law.** CPSC also

announced its intention to release a Statement of Policy specifically providing guidance for libraries with regard to the treatment of older children's books that could potentially contain lead. According to our conversations with CPSC officials, that Statement of Policy should be released within the next several weeks.

While we await the Statement of Policy, ALA recommends that libraries take the following actions. If a library is aware that any children's book does indeed contain lead above the legal limits or otherwise presents a danger to children, it should remove it from public access, for instance by moving it to the non-circulating collection. We would also ask that if libraries do learn of any books containing lead to please let the ALA – Washington Office know so that we might share that information with other libraries. When the Statement of Policy is released, we will promptly notify our members.

If you have any questions, please feel free to contact Jessica McGilvray, Assistant Director of the ALA Office of Government Relations at [jmcgilvray@alwash.org](mailto:jmcgilvray@alwash.org) or 1-800-941-8478.

## JOB OPENING

Northeast Library System is searching for an Executive Director for its 20 county region. Individual must be self-motivated leader able to work independently, possess strong writing skills, verbal communication, listening skills, presentation skills, leadership ability, and organization. The ability to work well in collaboration with a variety of people, organize and implement continuing education activities and provide consultation to members within system area is required. Extensive travel is required and a valid driver's license is a must. Candidate must have MLS from an accredited institution and experience in library-related areas such as administration, technology, training, collection management, and reference. To apply, send a letter of application describing your qualifications and experiences as they relate to the requirements of the position, a resume, and the names and contact information (including phone numbers) for three references. For additional details or a copy of the job description contact Shelia Cermak at the Northeast Library System office, 402-564-1586, Monday-Friday 7:30 am-12:30 pm CT. Evaluations of applications and credentials begins 10/16/2009, and will continue until position is filled.



## Riding the Bus to ALA.....

[by Rosa Schmidt, Oakland Public Library]

Attending an ALA Conference had never entered my mind. I mean how would I find time to get away from my library? Who would work for me? How would my patrons survive without me??

Well, news of a \$35 round-trip bus ride to Chicago caught my attention and planted the seed of a dream. Support from Kathy and encouragement to apply for an ELS scholarship was the next step in making my dream into reality. It is amazing what happens to your thought process when you begin to realize that there really is a chance for more than what you thought possible. A national conference could offer more than I could imagine. The price of the bus, and the \$100 ELS Scholarship was all I needed to give me the confidence to go to my library board and suggest that this was a prime opportunity for them to send me to a national conference.

That bus ride alone was an experience to be enjoyed! Nebraska has some wonderful librarians and twenty-one of us enjoyed the opportunity to bounce along the interstate and make new friends. Viewing the Chicago skyline for the first time was just the beginning of our big adventure. Little did I realize just how comfortable I would become on buses during the next several days. Gale Publishers sponsored buses that took attendees to and from their hotels and the Conference Center. I met librarians from several states, Canada and the Virgin Islands! They all had stories to share about their jobs and lives. **No one is friendlier than a librarian**, regardless of whether you are from a small town or city. And their issues relate regardless of where they are from. We all

want to serve our patrons to the best of our ability whether we “do it all” or have a specialized area.

“Sessions” were as good as the speaker and some were outstanding! I loved to the two gals who told us to “suck it up”, technology is here and YES it IS our job to know it and teach it to our patrons. If you turn away a patron who enters your library asking for help with his new gadget because “that’s not my job”, you have lost a library patron. You may have to schedule a specific time to address their need, but you must do it (and you can use that time to get your facts in order so that you can better assist them). We don’t all have I.T. people, we are IT, and we are sometimes all that patron has, so let’s be there for them as we would if they were looking for any other library material.

The vendors also were informative and fun. The opportunity to see and do first hand is wonderful. Even if you can’t afford to get it for your library today, there is always tomorrow!

I am happy to say that a few of us managed to see a bit of Chicago itself, including Navy Pier, the Chicago Public Library, the Art Institute and...the Magnificent Mile! I will never forget this experience or miss an opportunity to go again. I hope I can encourage someone else to go to a national conference because you can find the time, someone will work for you and your patrons will be glad you went when you return filled with new enthusiasm, knowledge and experience!

\$35 Bus Ride...\$500 Luxury Hotel...Being part of an event with over 20,000 librarians...Priceless!



## Resources For Youth Services Librarians & Media Specialists

**Good news!** Eastern Library System has received another grant from Dollar General to help support the Book Bags for Kids program. This funding will enable us to add more titles to the 34 sets (paperback) we have already. Most sets have at least 20 copies with some having up to 30. This is a very popular program; last year we loaned 75 book bags to schools, public libraries and even one special library to use with their book discussion groups. For a listing of titles check out our web page at [www.elsne.org](http://www.elsne.org) and look under Book Bags. You will also find an agreement form if you want to borrow a book bag. Please give us a call if you have any questions at 402-330-7884 or email:

Kathy at [ktooker@windstream.net](mailto:ktooker@windstream.net) or Nancy at [nrmeyer@windstream.net](mailto:nrmeyer@windstream.net).

### New titles added are:

- *The Absolutely True Diary of a Part-Time Indian* by Sherman Alexie.
- *Three Little Words* by Ashley Rhodes-Coorter.
- *The Hunger Games* by Suzanne Collins.

ELS members may also take advantage of our magazine routing service. We subscribe to the following titles that may be of interest to anyone working with children and/or teens.

*Books Links*

*Booklist*

*Library Media Connections*

*Library Sparks*

*School Library Journal*

*VOYA* (Voice of Youth Advocates)

Simply contact us and ask to be put on the routing list. The magazine will come to you via US Postal Service with labels so you can forward it on to the next person.

### Newbery Winners

Every year librarians eagerly await the announcement of the winner of the Newbery award. A Newbery Book Discussion group at Allen County Public Library in Fort Wayne, IN has taken all the winners and ranked them. The group admits the ranking is totally biased and unscientific, based only on how well they enjoyed reading the book. At the top of the list is Lois Lowry's *The Giver* (1991); last is *Amos Fortune, Free Man* by Elizabeth Yates (1951). A reason for the ranking is given for each title. Fun and interesting to read so check out their choices at [www.acpl.lib.in.us/children/newberyranking.html](http://www.acpl.lib.in.us/children/newberyranking.html).

**Teen Read Week 2009** ([www.ala.org/teenread](http://www.ala.org/teenread)) will be celebrated Oct. 18-24! This year's theme is Read Beyond Reality @ your library, which encourages teens to read something out of this world, just for the fun of it. Started by the Young Adult Library Association (YALSA) in 1998, more than 5,000 school and public libraries registered to participate in Teen Read Week last year.

Why is it important to celebrate? For a lot of reasons! Teens have so many options for entertainment, so it's important to remind them to spend time reading for pleasure: it's free, fun, and can be done anywhere! Research shows that teens who read for fun have better test scores and are more likely to succeed in the workforce. Also, it's a great chance to let your school or your public library communities know how important teen services are! Let teens know the possibilities that exist within your doors, and within the covers of books. More than 5,000 school and public libraries registered to participate in Teen Read Week last year.

"I hope I haven't written my best book yet"



Avi

## Worth Checking Out

### Professional Collection Additions

- *101 Board Problems and How to Solve Them* by Eli Mina, c 2009. With a foreword by Keith Michael Fiels, Executive Director of the American Library Association. A practical look at 101 Board dysfunctions — and how to solve them. Each problem considers the problem potential damage, and interventions. Chapters include: Faulty Direction, Governance and Structural Issues, Unethical Culture, Procedural Issues, Problematic Board Members, The Ineffective Board Chair, Dysfunctional Boards, Unproductive Boards, Flawed Interactions With Management, and Flawed Interactions With the Community.
- *Citizens in Action: A Guide to Influencing Government* by Stephanie Vance, c 2009. The author takes the position that it is possible to get your voice heard—that citizens can “get things done” from Washington, D.C. to their own city council.

### Beloit College Mindset List

Each August for the last 11 years, Beloit College, (WI) has released the Beloit College Mindset List that provides a look at the cultural touchstones that shape the lives of students entering college. It is a multiculturally, politically correct and “green” generation that has hardly noticed the threats to their privacy and has never feared the Russians and the Warsaw Pact. To see the full list of 60 touchstones, go to [www.beloit.edu/mindset/2012.php](http://www.beloit.edu/mindset/2012.php)

### Thematic Nebraska Map

John Felton, Planning and Data Services Coordinator at the Nebraska Library Commission, has created an interactive, thematic map of public libraries in Nebraska. Clicking on a map marker will bring up an “info Bubble” containing statistical data from each library. Data is based on the 2007-2008 Nebraska Public Library Statistical

Survey. Information given in the “bubble” also includes the library’s legislative district number.

### Tech Tip

It is not recommended to just pull a USB thumb (flash) drive from your computer. The operating system and some applications may cache data or establish data pathways to the USB device. If you simply remove the device, those data pathways are broken, and any cached data may not be flushed to the drive. This can result in corrupter or unsaved data. The best way to handle removing any USB drive is through the Safely Remove hardware icon in your System tray (lower right on the screen). Just right click the icon and select Safely Remove hardware. A dialog box will open where you can select the USB Device that will be removed and click the Stop button. The same is true if true in disconnecting a device such as iPod. [Seen in *Smart Computing*, October 2009]

### The Boob Girls: The Burned Out Old Broads at Table 12

Joy Johnson, co-founder of The Centering Corporation in Omaha, has written a book with a title that you will notice! Just published, this light-hearted story is about four diverse widows and their escapades when they take off for parts unknown and find adventure, romance, mystery, and prove there is life after grief. The book is available on Amazon and the Bookworm.

Johnson will be signing copies at the Bookworm on Saturday, September 19th from 10 am—noon.

DIRECT Meeting (Library directors)

October 16—9:30 am, Bancroft Public Library  
Topic: Customer Service



CLICK Meeting (children’s librarians)

November 6—9:30 am, Waterloo Public Library  
Topic: Collection Development in tough times

## Trustee Tips

### *Library Planning: Your Road Map to a Better Library*

by Kathleen Tooker



When talking to public library board trustees and I mention library planning, I have had this response a few times, “Why do we need to do planning, we are we are doing just fine and know what the library needs.”

Trustees and the library staff may well know *some* of what the library needs but do they know what their community needs are regarding the library? That is the question trustees and library directors should be asking.

Over 15 years ago the Nebraska Library Commission and the Regional Library Systems invested about a year or so on putting together a planning model called CLIP (Continuous Library Improvement Program). We worked with Milan Wall and Vicki Luther from the Heartland Center to plan and implement a planning process for public libraries. Training workshops were held across the state with many librarians and library trustees participating. As a result, many public libraries did initiate and finish a planning process that resulted in a plan.

The Library Commission and System offices received a copy of the plans which was great, but what was even better was seeing the results over the next several years. Some communities built new library buildings, others remodeled, and new services and programs were added after assessing the demographics of the community. In some cases, programs and services that had been in place for years were eliminated for the same reason. Communities became more aware of what their public library had to offer after being asked what they would like to have their library doing. Finding out what the people, not just the library users want, in library services is what planning is all about.

What was done 15 years ago is history. What is planned for the next three to five years is the future.

The Nebraska Library Commission and the Regional Library Systems are going to reintroduce a practical planning model designed to be used for public library planning. To find out more about this, please attend the session to be held at the NLA/NEMA 2009 Conference in LaVista, Friday, October 30, 8—8:50 am. The future of your library could depend on it as right now, libraries are taking a bit hit on their budgets with city officials, in some cases, even questioning if libraries are still needed! My reply to that is not everyone has a Kindle or Internet access; nor can everyone afford to buy the books they want to read or the movies they want to watch. While I don't have a Kindle, I do have Internet access and even if I wasn't a librarian, I must have to access to a good public library.

**I hope to see many library trustees at this session as you are the most important element in making for successful planning since you are the community representatives.**

### **NLA/NEMA Annual Conference October 28-30, 2009, La Vista**

The theme this year is—“Nebraska Libraries: Bridges to Information”

There are great preconferences (see pages 13 and 14 in this newsletter) plus wonderful sessions including the one mentioned above. The conference website is:

<http://www.nebraskalibraries.org/conference/2009/>

The NLA Scholarship Committee is once again hosting a silent auction at the conference. The auction will be held on Thursday, October 29th. If you are interested in donating to the silent auction, please contact -

Marcia Dority Baker  
Assistant Professor of Law Library  
Access Services Librarian  
University of Nebraska College of Law  
Schmid Law Library  
402-472-8307  
[mdoritybaker2@unl.edu](mailto:mdoritybaker2@unl.edu)

A limited amount of scholarships are available from ELS to attend conferences. Please go to our webpage—[www.elsne.org](http://www.elsne.org) and click on the scholarship policy and application form.

## Eastern Library System 2009 Adult Services Grant

**Introduction:** Eastern Library System is offering two (2) \$500 grants for projects and/or services that will benefit adult library customers. These grants are open to all ELS member libraries that provide services for adults. Grant funds are to be an addition to the current budget.

**Description:** Projects and / or services should include one of the following:

- Collection development either recommended fiction or non-fiction titles.  
Provide list of what will be purchased.
- New service or program for adult customers.

**Instructions:** Complete the following form and submit five (5) copies by November 2, 2009, to: Kathleen Tooker, Eastern Library System, 11929 Elm Street, Suite 18, Omaha, NE 68144. **Faxes will not be accepted.** Applications will be reviewed by the Eastern Library System Continuing Education Committee.

Library Name: \_\_\_\_\_

Grant Director: \_\_\_\_\_ Title: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ Zip: \_\_\_\_\_

If awarded a grant, does the grant go to the library or library Friends or foundation? \_\_\_\_\_

Make check to \_\_\_\_\_.

Please answer all of the following statements on a separate page(s). **Address each section by titles, i.e. B. Project Description, B. 4 Implementation.**

- A. Project Title
- B. Project Description (must address each of the following):
  1. Identify need
  2. Goals
  3. Objectives
  4. Implementation
  5. Letters of support or partnerships
  6. Evaluation
- C. Estimated cost / budget and total cost
- D. Benefit to adult customers. State in terms of results and outcomes for them based on goals.
- E. Starting and completing dates

\_\_\_\_\_  
Grant Director

\_\_\_\_\_  
Date

## Eastern Library System 2009 Children's / Youth Services Grant

**Introduction:** Eastern Library System is offering two (2) \$500 grants for projects and/or services that will benefit children and young adults. These grants are open to all ELS member libraries that provide services for children and/or young adults. (Schools should submit an application from the district, not from an individual school.) Grant funds are to be an addition to the current budget.

**Description:** Projects and / or services should include one of the following:

- Collection development (1) to replace worn or discarded books and / or (2) from recommended lists (Golden Sower, Caldecott, Newberry, Notable Books, etc.) Provide list of what will be purchased.
- Children's literature course from any university or college.
- New program or service for children or young adults.

**Instructions:** Complete the following form and submit five (5) copies by November 2, 2009, to: Kathleen Tooker, Eastern Library System, 11929 Elm Street, Suite 18, Omaha, NE 68144. **Faxes will not be accepted.** Applications will be reviewed by the Eastern Library System Continuing Education Committee.

Library Name: \_\_\_\_\_

Grant Director: \_\_\_\_\_ Title: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ Zip: \_\_\_\_\_

If awarded a grant, does the grant go to the library or library Friends or foundation? \_\_\_\_\_

Make check to \_\_\_\_\_.

Please answer all of the following statements on a separate page(s). **Address each section by titles, i.e. B. Project Description, B. 4 Implementation.**

- A. Project Title
- B. Project Description (must address each of the following):
  1. Identify need
  2. Goals
  3. Objectives
  4. Implementation
  5. Letters of support or partnerships (optional)
  6. Evaluation
- C. Estimated cost / budget and total cost
- D. Benefit to children / young adults. State in terms of results and outcomes for them based on goals.
- E. Starting and completing dates

\_\_\_\_\_  
Grant Director

\_\_\_\_\_  
Date

Sponsored by the Nebraska  
Regional Library Systems

*Oh Good Grief!*

**Bereavement Issues  
for Librarians**  
**October 28, 2009**  
**La Vista Conference Center**  
**10 am - 3 pm**

**Joy Johnson**, presenter, along with her husband Marvin founded the Centering Corporation ([www.centering.org](http://www.centering.org)) in 1977 to provide education and resources for the bereaved. The organization is dedicated to providing education on grief and loss for professionals and the families they serve.

Death is inevitable but not many of us are comfortable with it. Librarianship is one of the "helping professions" but few have had training in how to help people dealing with end-of-life issues. This workshop will provide tools and techniques for dealing with grief and grieving and will cover the following:

- Become "aware" of your own attitudes toward death
- Develop resources and techniques to use in assisting library customers dealing with the death of a loved one
- Improve ability to assist people facing a terminal illness through library services
- Recognize how mode of death affects responses (suicide, prolonged illness, multiple deaths, death of a child...all of those may alter people's attitudes)
- Find resources available in the community and other libraries
- Develop your library's collection to meet the needs of your users as they face end of life issues
- Storytelling
- Soup and salad demonstration of grief

**Deadline to register - Monday, October 19th**

Name \_\_\_\_\_

Library \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Cost: \$20 with lunch on your own Make check to: NRLS and mail to:

Eastern Library System  
11929 Elm Street, Suite 18  
Omaha, NE 68144

[ktooker@windstream.net](mailto:ktooker@windstream.net)

**3.5 hours of CE credit**



**NLA PLTS Legalities and Public Libraries  
Policies and Procedures Pre-Conference  
LaVista Embassy Suites Conference Center  
October 28<sup>th</sup>, 2009, 1:00 – 5:00 PM**



This pre-conference is a follow-up to the presentation on the same subject that was given by Adam Prochaska during the 2009 NLA Public Library and Trustee Section (PLTS) spring meetings in Wahoo, Bridgeport and Lexington. If you haven't sent him a copy or electronic copy of your library's policies and procedures, please do so by E-mail to [aprochaska@hslegalfirm.com](mailto:aprochaska@hslegalfirm.com) or by U. S. Mail to Adam Prochaska, Harding and Shultz P. C., L. L.O, 800 Lincoln Square, 121 South 13<sup>th</sup> St., P. O. Box 82028, Lincoln, NE 68501-2028. Adam will not attribute submitted policies/procedures to particular libraries, but they are very useful in making the pre-conference more effective.

The pre-conference registration fee is \$10.00. Application can be made using this form and sent to **Richard Miller, PLTS Secretary/Treasurer, Nebraska Library Commission, The Atrium, 1200 N Street, Suite 120, Lincoln, NE 68508.**

We will be limited in capacity to about 50 persons due to the size of the room available at the conference center, so early registrations are encouraged.

The deadline for reservations is Monday, October 19<sup>th</sup>.

If there are questions, please contact **Richard at the Commission, (402) 471-3175 or [rmiller@nlc.state.ne.us](mailto:rmiller@nlc.state.ne.us)**. If he is unavailable, contact **John Seyfarth, Sump Memorial Library, Papillion, NE 68046 at (402) 597-2050 or [jseyfarth@sumplibrary.info](mailto:jseyfarth@sumplibrary.info)**.

Please fill in the registration form below and enclose a check for registration made out to Nebraska Library Association Public Library and Trustee Section to Richard's address in the second paragraph above.

**Name**

---

**Library**

---

**Address**

---

**City/State/Zip**

---

**E-mail**

**Phone**

---

**Eastern Library System Board Minutes  
August 14, 2009, 9:30 am  
Bennington Public Library**

Board Members Present: Robin Bernstein, Joyce (Keber) Neujahr, Scott Berryman, Rosa Schmidt, Mary Jo Mack, Gayle Roberts, Gail Formanack, David Privett, Lowen Kruse, Marie Reidelbach, Nancy Meyer, Kathleen Tooker

The meeting was called to order by Vice-President, Robin Bernstein. Introductions were made including welcoming new board members, David Privett and Gail Formanack, Dr. Becky Pasco, University of Nebraska at Omaha, as our guest speaker, and Lisa Flaxbeard, Director of the Bennington Public Library.

**Guests:**

Becky Pasco shared information regarding the varied components of library education in Nebraska. She distributed brochures highlighting the School Library Media Program, Library and Information Services, and The Library Science Programs for Undergraduates. Becky feels the success of all of these programs in Nebraska is the networking that goes on throughout the state amongst all librarians.

Lisa Flaxbeard has been the director of the Bennington Public Library for three years. She shared samples from the Summer Reading Program funded by a Youth Services Grant titled "Children Become Published Authors". The children wrote and illustrated their books which were eventually bound. The Friends Group were noted for the refreshments they provided at today's board meeting.

Lowen Kruse motioned to approve the June 12, 2009, board meeting minutes, Gail Formanack seconded, and the minutes were approved as written.

**Treasurer's Reports:** The Annual Treasurer's Report for 2008-2009 along with the June and July 2009, treasurer's reports were distributed in advance of the meeting for review. The reports were approved to be filed for audit.

Kathy Tooker shared thank you notes from members attending the Leadership Institute, for the bus trip to attend ALA, from Rosa Schmidt for receiving a scholarship, and from Denise Lawver for serving on the ELS Board. She also shared a letter from Rod Wagner stating the contract between ELS and the Nebraska Library Commission will be extended through 2011.

**The Administrator's Report** for June 12 – August 14, was distributed. Highlights included the following:

The fifth Leadership Institute was held in July at the St. Benedict's with twenty-nine registrants, eight mentors, and two presenters. Seventeen of the attendees at the conference were from the Eastern Library System. A reunion is planned for next year for the 150 people who have attended.

Kathy, along with board members, Scott Berryman, Joyce Neujahr, Robin Bernstein, and John Seyfarth, attended the August 6 combined System Meetings in Lexington. All six systems had representation. Information shared included budgets, annual reports, publications, what each system felt they did well, and suggestions for improvement. Mixed reviews came from the

board members attending the meeting. However, all favored having this type of meeting on an annual basis to foster more communication amongst the systems.

Kathy is seeking more grant dollars to support book bags to promote the teen program titled "Help Teens Read".

The Annual Report was distributed to the board members.

An Open House at the Eastern Library System office will be held in the afternoon after the Board Meeting on December 11.

**Committee Reports :**

**Fundraising –** Marie Reidelbach reported on recent fundraising projects including calendars, note cards, and a silent auction at the ELS Annual meeting. The calendars, note cards, and book calendars will be sold at the annual NLA/NEMA meeting. Lowen Kruse is finishing a book titled "Influence of Faith on Legislation". The book will be sold for \$10 and signed copies will be available at NLA for purchase.

**New Business:**

A. Appointment of Board Alternates: Current Alternates to the Board including Dorothy Willis, Sam McMullen, Tammy Lorenz, and Barbara Dean were motioned to approve for the upcoming year by Gayle Roberts and seconded by Joyce Neujahr. Motion carried.

B. Approval of Employee Contacts: Jan Therien motioned to approve the contracts, Marie Reidelbach seconded, and the motion was approved.

C. Approval of final Budget for FY 2009-2010 was sent out and voted upon via email. Marie Reidelbach motioned to approve the final budget, Gayle Roberts seconded, and the motion was approved.

D. Board members signed up for committees.

**Brainstorming and Action Items:**

1. Gayle Roberts suggested more promotion of what the system is doing for libraries. She encouraged sending a regular email to promote services or opportunities.

2. Robin Bernstein suggested a mentoring program for the Eastern Library System. With so many online courses offered having more mentoring opportunities is even more important. Kathy suggested forming a subcommittee to look into both suggested ideas of Customer Service and Mentoring. Gayle Roberts, Robin Bernstein, and Joyce Neujahr volunteered to serve on the subcommittee.

3. Gayle Roberts would like to see more sharing of youth programs amongst the libraries. Kathy will suggest at the Youth Services Retreat to offer a program where volunteers would talk for about five minutes on what they are doing in their libraries. Possibly contents of their programs could be packaged and passed around to other libraries.

4. Scott Berryman suggested a session on trustee training. The Regional Library Systems are submitting a grant for two training sessions on this topic.

Kathy distributed a summary of the Nebraska Public Library Statistics for 2007-2009.

The next meeting is scheduled for October 9, 2009, at the Creighton Health Sciences Library.

Minutes respectfully submitted by Marie Reidelbach



# Tracie D. Hall

## The Ten Social Trends that Change the Way

## Libraries Can & Should Do Business

November 12, 2009 5:30-9:30 p.m.

Join us as Hall gives a lively analysis of the nation's exponential demographic shifts and the challenges posed to the library managers and frontline service providers to re-imagine library services as we know them. In this compelling and interactive discussion of important social trends, participants will gain insights into better matching traditional library services with contemporary user needs.

Founder and principal of GoodSeed Consulting Group, **Tracie D. Hall** previously served as Assistant Dean of Dominican University's Graduate School of Library and Information Science, as Director of the American Library Association's Office for Diversity, and in various capacities at Seattle, New Haven Free, and Hartford Public Libraries. A frequent speaker, trainer and facilitator for education, information services, and non-profit organizations, Hall's writings on diversity and leadership have appeared in several professional publications. Hall's current work centers on inspiring and coaching organizations and individuals around excellence, inclusion, and innovation. She holds B.A.s from the University of California at Santa Barbara, and Masters degrees from Yale University and the University of Washington.

Thursday, November 12, 2009 5:30-9:30 p.m.

at The Cornhusker Marriott Hotel 333 S. 13<sup>th</sup> Street, Lincoln, NE

Yankee Hill I & II

Schedule of Events

5:30 - 6:30	Social hour, cash bar
6:30 - 7:30	Dinner
7:30 - 8:30	Presentation by <b>Tracie D. Hall</b>
8:30 - 9:30	Discussion

**Dinner: Chicken Marsala or Champagne Pasta.** All entrees include garden salad, chef's potatoes, fresh vegetables, rolls & butter and coffee, tea, or milk.

The Fall Colloquium is sponsored jointly by:  
**Eastern Library System & Southeast Library System.**

Name \_\_\_\_\_ Library \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Please choose one: \_\_\_Chicken Marsala \_\_\_Pasta

**Also on November 12<sup>th</sup> – Interactive Workshop on the 10 Trends with Tracie D. Hall in Lincoln from 1 to 4:30 p.m. More details to follow!**